

REFUND PROCEDURE TANZANIA

Requirements for Refund

- Bank account confirmation letter from your bank
- Filled bank details; in print, signed and stamped – attached template and send to tz.import@maersk.co.tz
- Customer's Maersk my finance account should have zero outstanding and all containers returned when applying for refund
- Refund can only be processed from my finance in case of any system challenge please reach out to AFRREFUND@maersk.com
- Refund will only be processed to the Payer on the container deposit receipt issued by Maersk.

Currency:

- Refund will only be done to corresponding currency, if container deposit was in USD, please avail USD bank account or if the container deposit was in TZS, please avail TZS bank account.
- If a customer has refunds in both USD and TZS, they cannot be applied at the same time. Please apply for one at a time to minimize chances of rejection and long waiting time.

Fill below details & print this on your company letter along with company stamp duly signed by company director,

| General details | |
|------------------------|-------------------------|
| 1 | Company name |
| 2 | Street of company |
| 3 | Plot number |
| 4 | P.O.BOX |
| 5 | Tell |
| 6 | Fax |
| 7 | Mobile phone |
| 8 | Email address |
| 9 | TIN |
| 10 | VAT Registration number |
| BANK DETAILS | |
| 1 | Bank Name: |
| 2 | Branch Name: |
| 3 | Bank location |
| 4 | Street of the bank |
| 5 | Account holder |
| 6 | Account number |
| 7 | Swift code |
| 8 | IBAN |
| 9 | Currency |
| 10 | Bank Key/Routing Code |
| 11 | Bank Code |
| 12 | Branch Code |