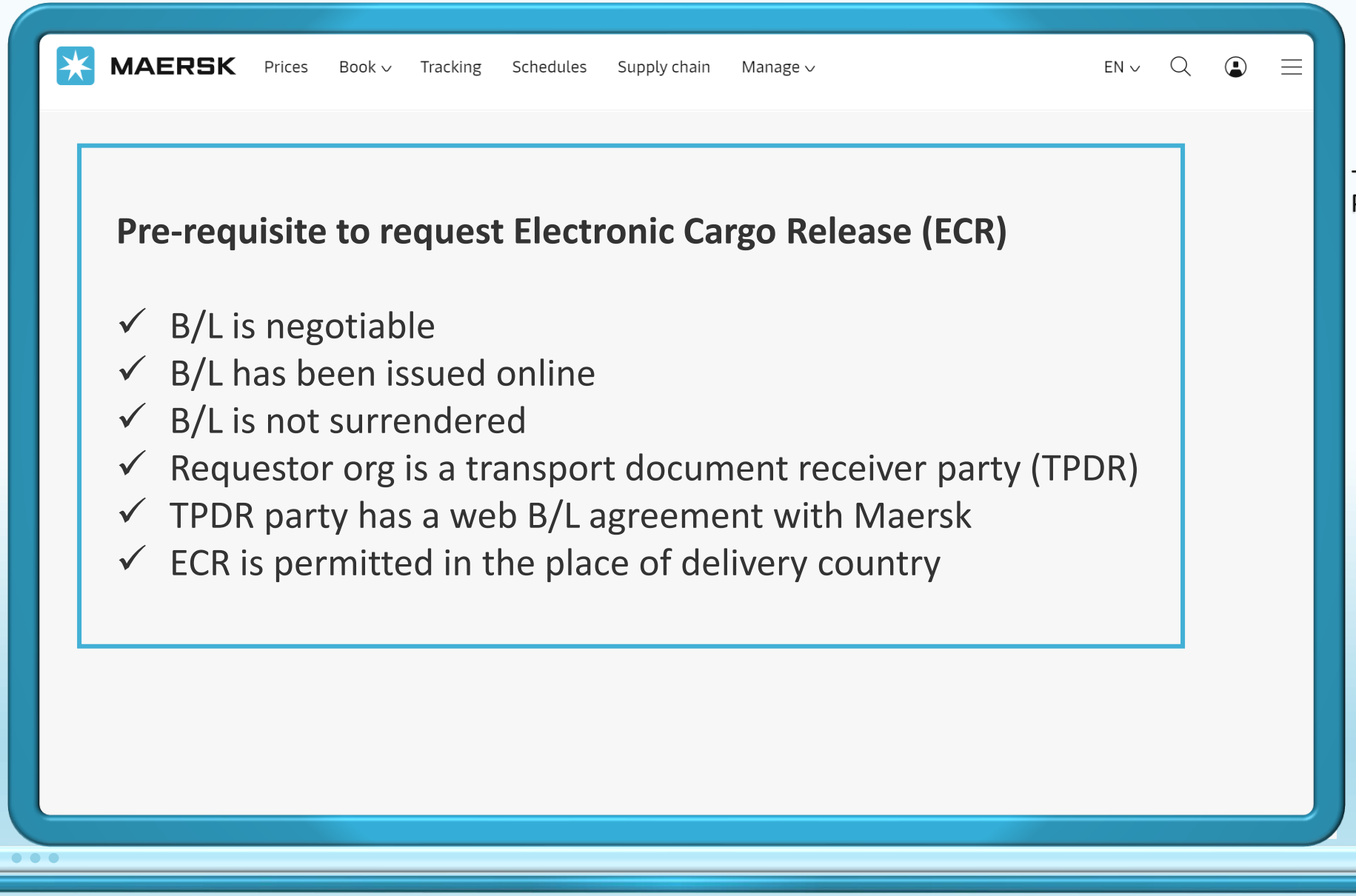
Request ECR and Order secure paper

https://www.maersk.com

MAERSK

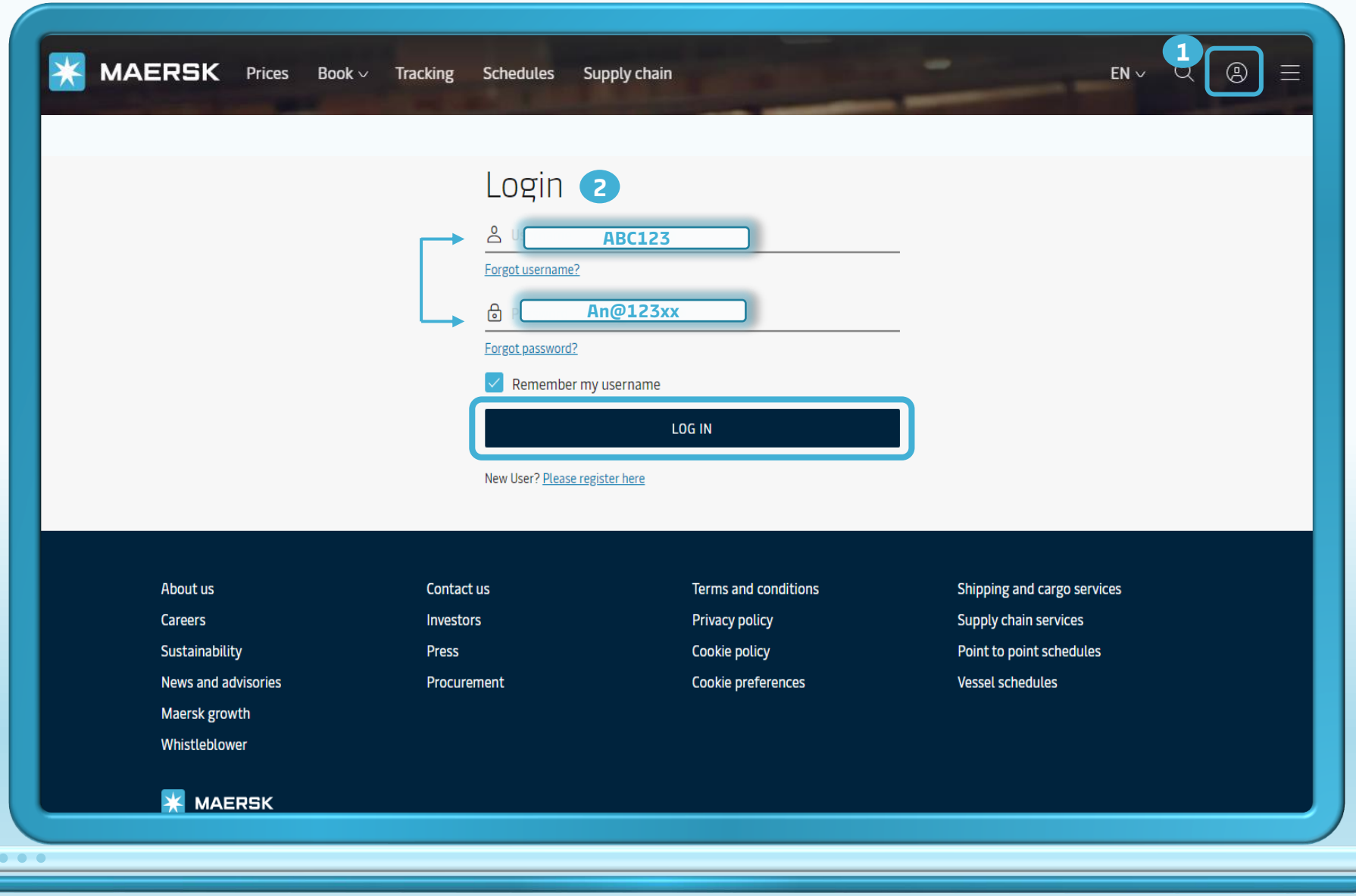


- Step 1: Sign off Web-bill Printing contract with Maersk

- Step 2: Submit contract to Maersk office

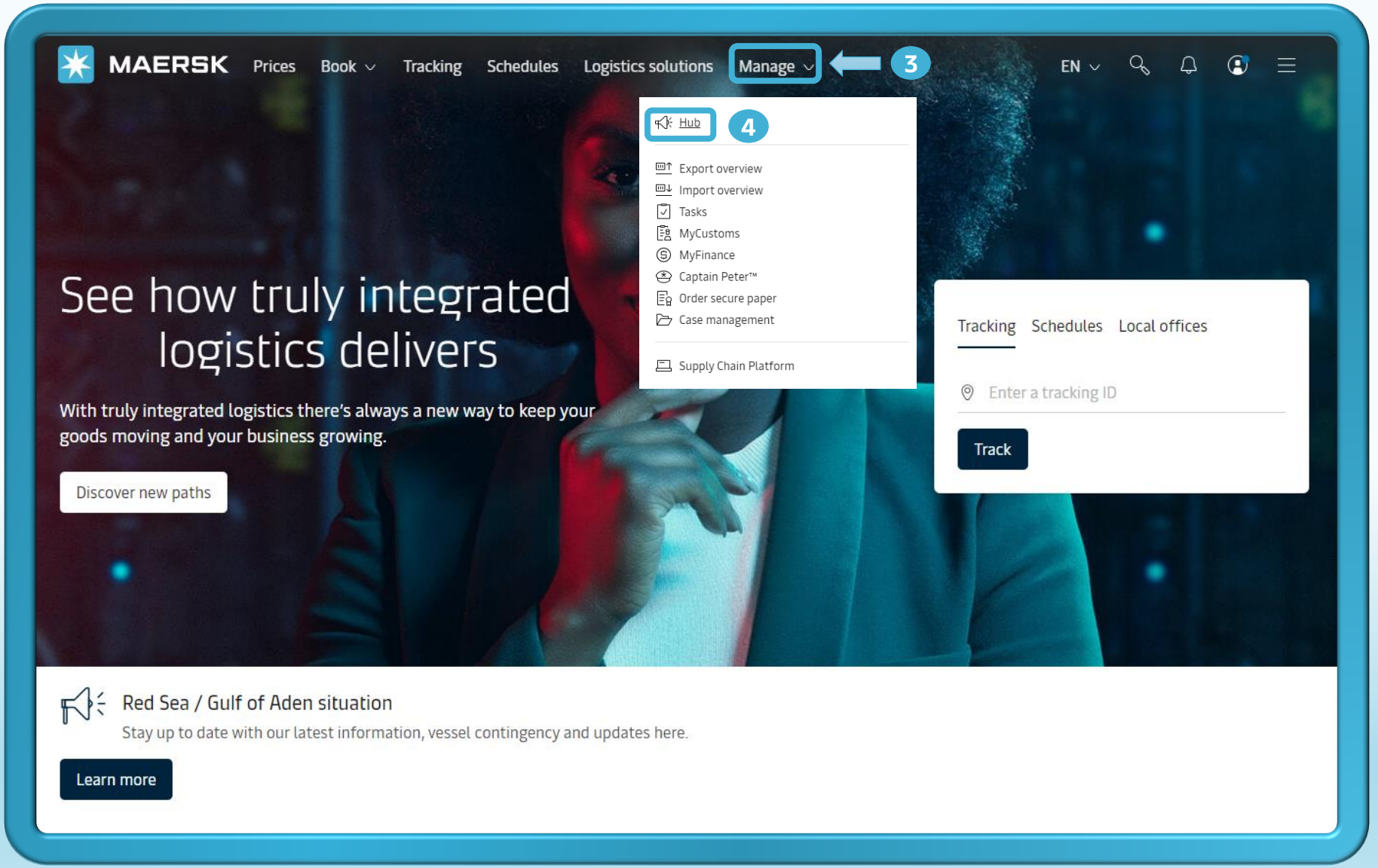
- Step 3: Order secure paper with Maersk

- Step 4: Receive paper from Maersk and submit new order secure paper on Maersk.com if paper nearly out of stock



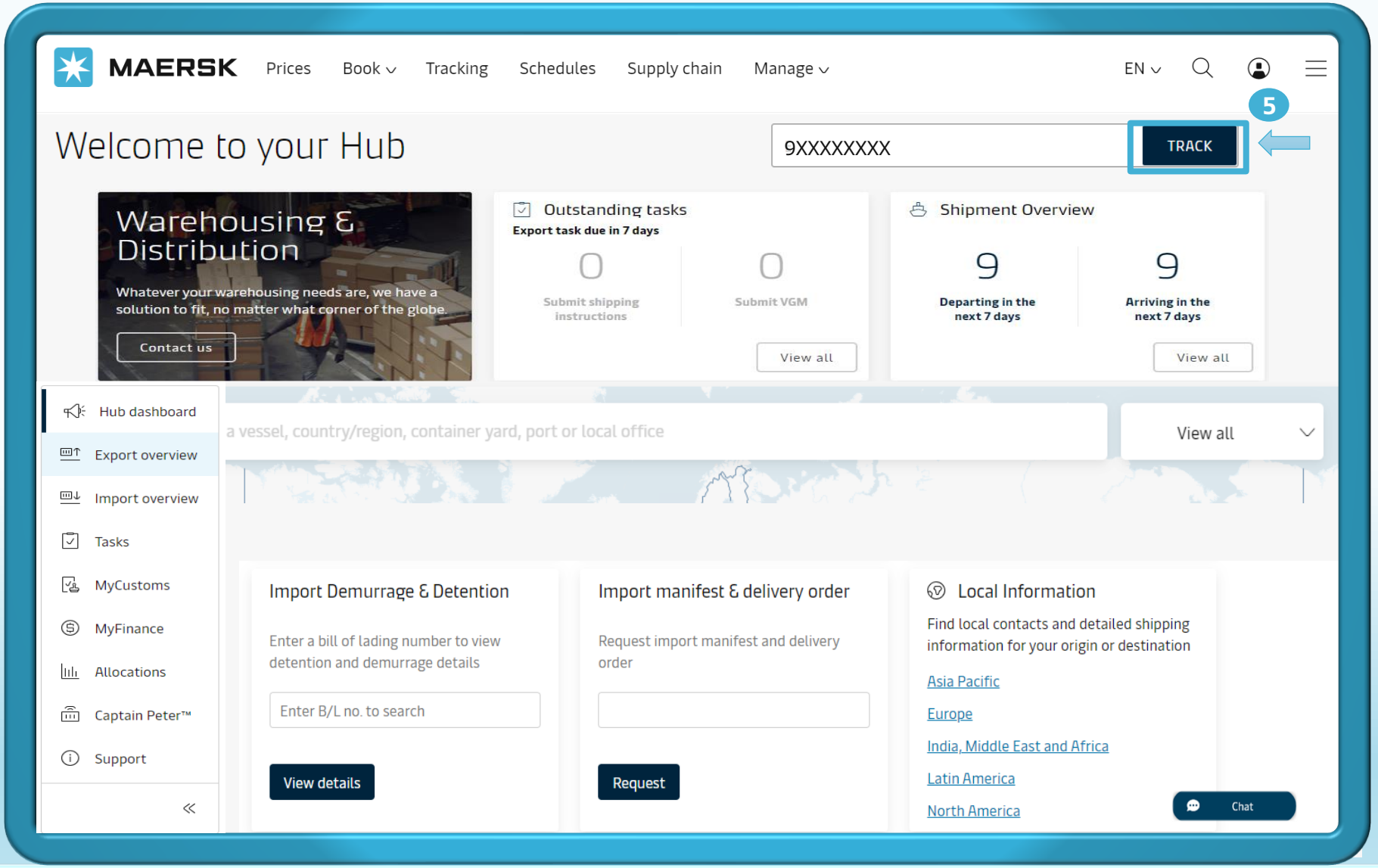
- Step 1: Click on the above login icon

- Step 2: Go to the MAERSK.com and enter your username and password.



- Step 3: After you login, then click on “Manage”.

- Step 4: Then, click on “Hub”.



- Step 5: Input Booking number then click “Track”

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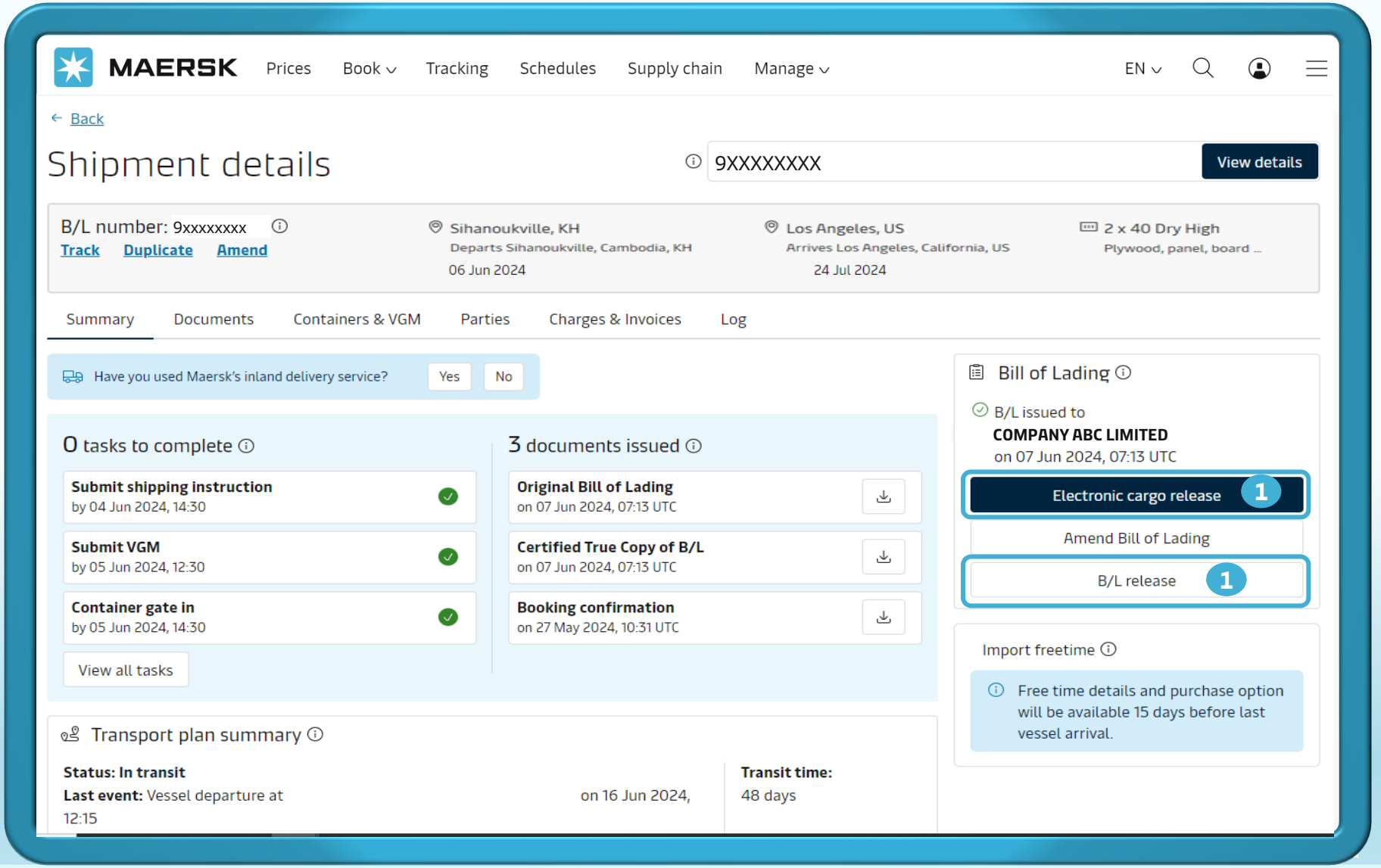

- Step 1: Click to " Electronic cargo release"

OR

- Step 1: Click to " B/L release"

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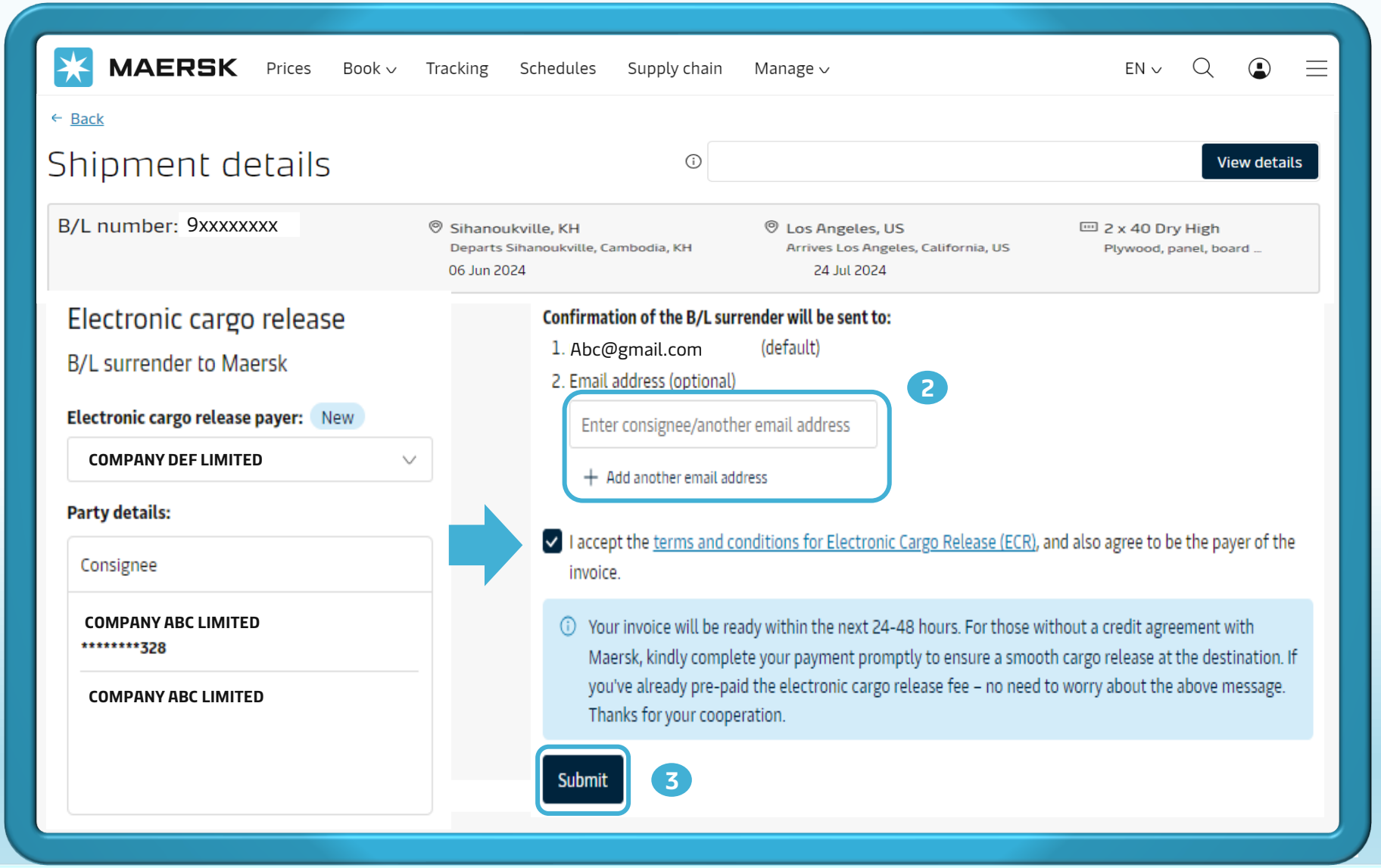


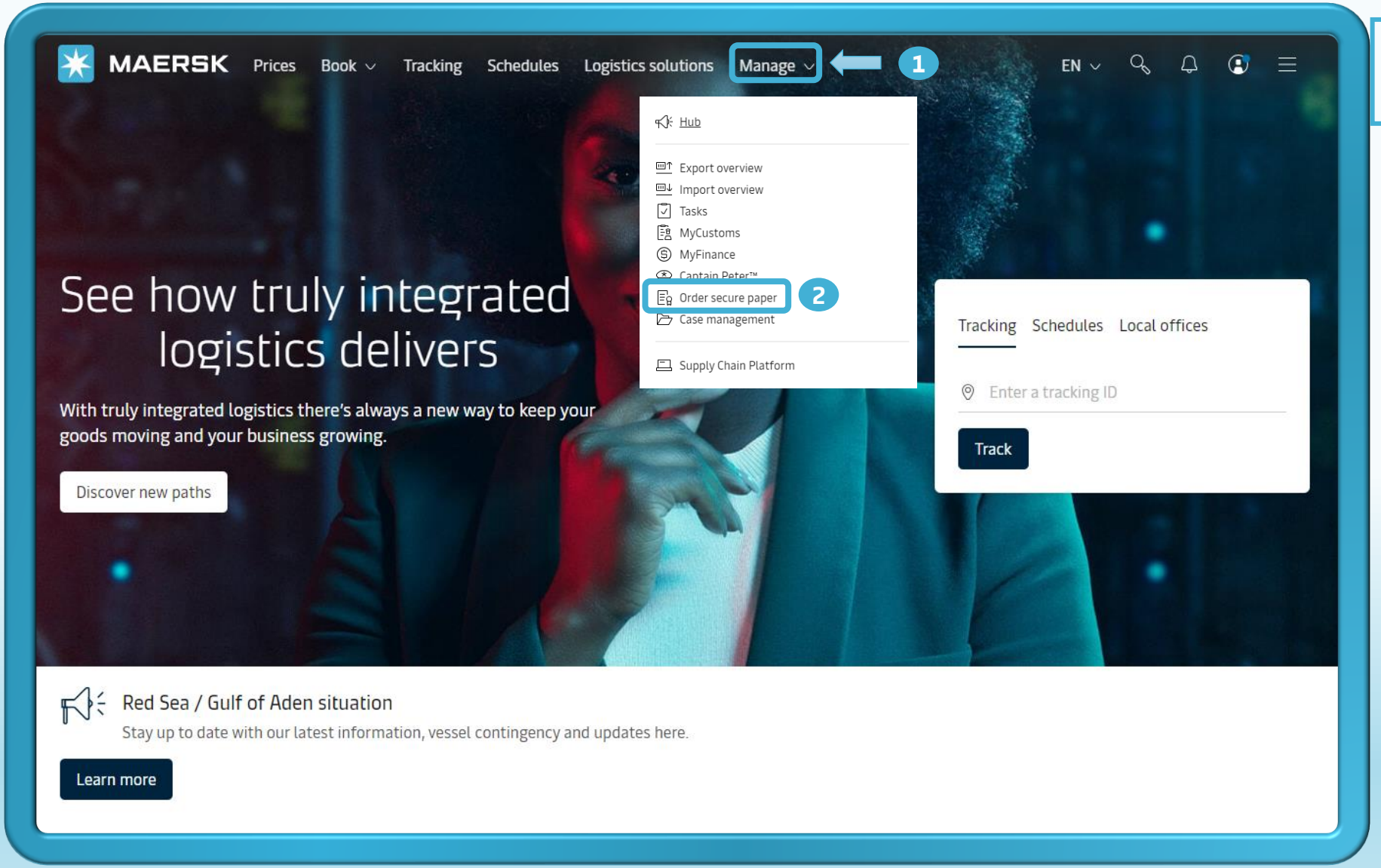
- Step 2: Can input more email receiver in field "**Electronic cargo release payer**"

- Step 3: Stick to "**I accept the term...**" **then** Click "**Submit**"

How to order more paper

- Step 1: After you login, then click on “**Manage**”.

- Step 2: Then, click on “**Order secure paper**”.



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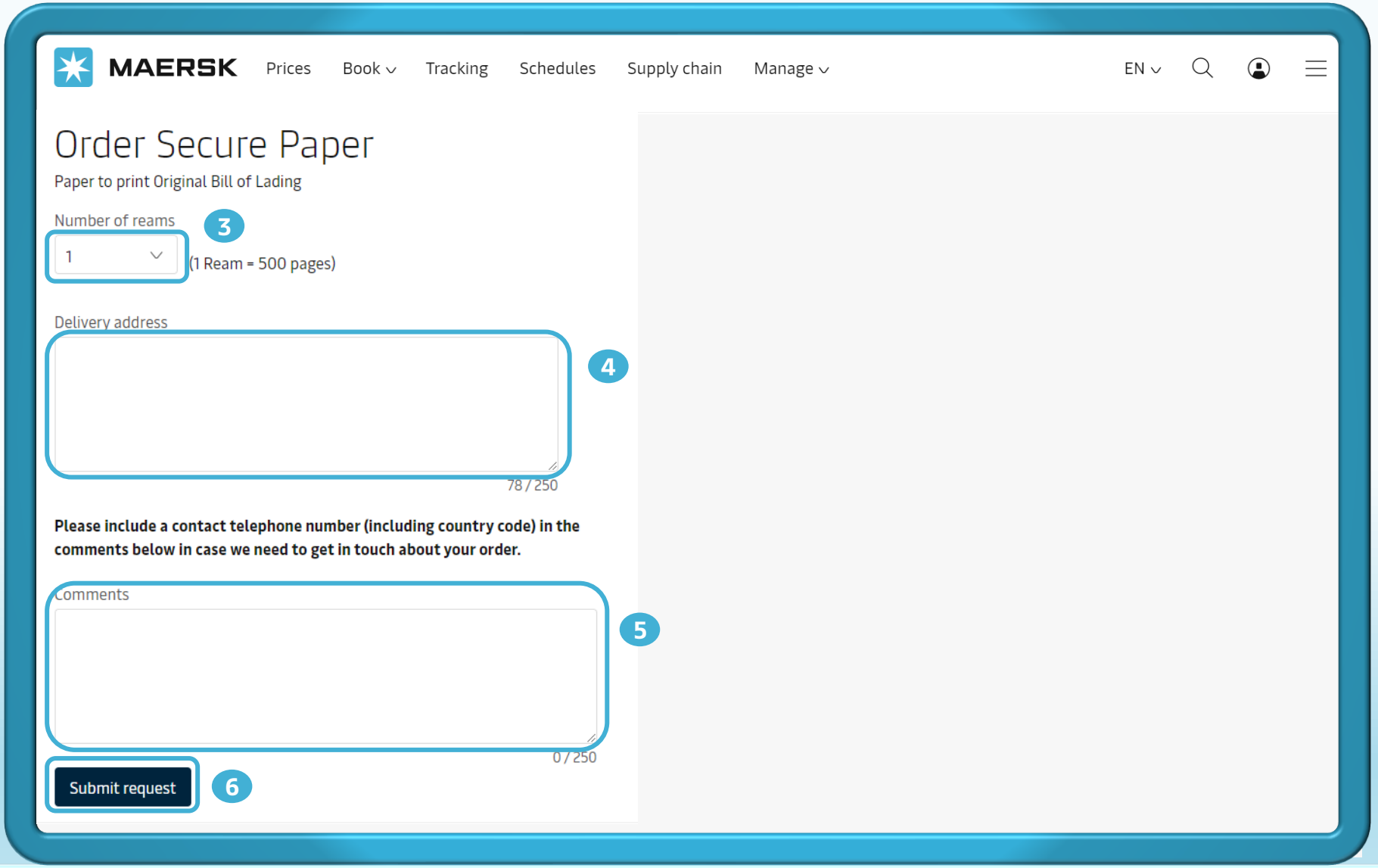

- Step 3: Choose number of reams in drop down list

- Step 4: Update “Delivery address” with your company name address to receive paper

- Step 5: Input “comments“

- Step 6: Click “**Submit request**”

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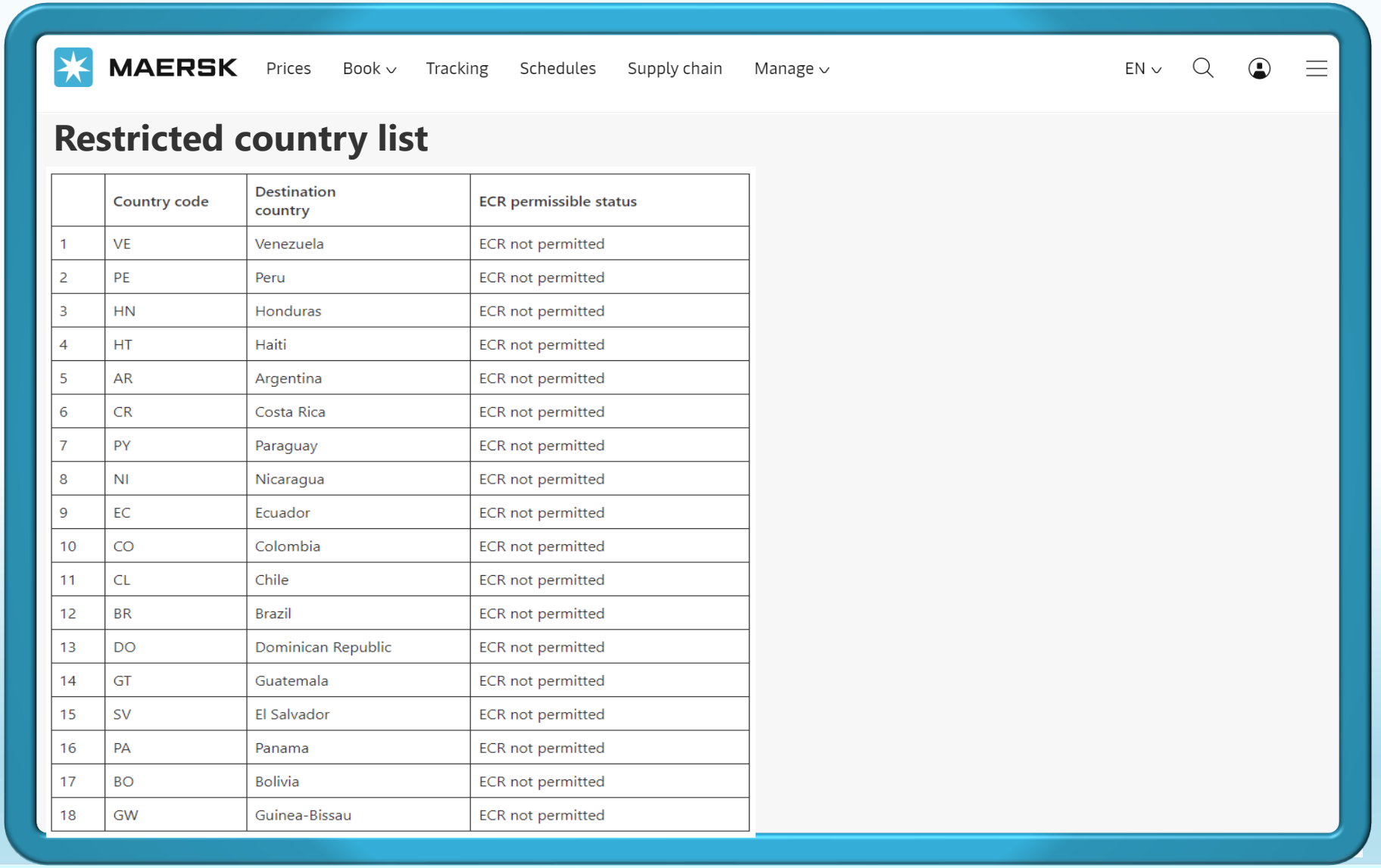

Restricted country list

	Country code	Destination country	ECR permissible status
1	VE	Venezuela	ECR not permitted
2	PE	Peru	ECR not permitted
3	HN	Honduras	ECR not permitted
4	HT	Haiti	ECR not permitted
5	AR	Argentina	ECR not permitted
6	CR	Costa Rica	ECR not permitted
7	PY	Paraguay	ECR not permitted
8	NI	Nicaragua	ECR not permitted
9	EC	Ecuador	ECR not permitted
10	CO	Colombia	ECR not permitted
11	CL	Chile	ECR not permitted
12	BR	Brazil	ECR not permitted
13	DO	Dominican Republic	ECR not permitted
14	GT	Guatemala	ECR not permitted
15	SV	El Salvador	ECR not permitted
16	PA	Panama	ECR not permitted
17	BO	Bolivia	ECR not permitted
18	GW	Guinea-Bissau	ECR not permitted

List country restricted for ECR for your information

THANK YOU