

Request for Electronic Cargo Release (Telex Release)

Electronic Cargo Release (ECR) will help you to request telex via website instead of requesting via e-mail or call. Customers only need to settle the payment of Telex Fee and don't have to surrender the OBL + LOI anymore. Request for ECR can be placed on a shipment from any cargo originating country. The restriction applies on the destination country and there will be notification as below so you unable to choose ECR

 We don't offer Electronic cargo release for your Destination country. Please reach out to your local country office for more info. 

This request can be made with below condition

- Logged in customer is the Transport Document Receiver (TDR)
- Final Original Bill of Lading has been issued
- Customer have signed web print BL agreement

B/L actions




ELECTRONIC CARGO RELEASE

B/L RELEASE

[← Back to shipment overview](#)

Shipment details

[Upcoming features](#)

| | | | |
|-----------------------|--|--|---|
| B/L number: 227092750 |  Perawang, ID <small>Departed 05 May 2023</small> |  Cotonou, BJ <small>Arrives 20 Jun 2023</small> |  2 x 20 Dry <small>Paper, paperboard, packing material</small> |
|-----------------------|--|--|---|

Electronic cargo release

B/L surrender to Maersk

Party details:

Consignee

COMPTOIR INTERAFRICAIN SARL
*****146

COMPTOIR ATLANTIQUE DE
PAPETERIES SARL
AGLA VON FILAO,ILOT 3931
COTONOU,BENIN

Confirmation of the B/L surrender will be sent to:

- lisana.aliyya@maersk.com
- Email address (Optional)

[+ Add another email address](#)

By submitting this request, I agree to the [Terms & Conditions for Electronic cargo release \(ECR\)](#)

Submit request

- The TDR can request the cargo to be released to the Consignee
- Electronic Cargo Release is possible if your bill of lading is consigned as To order of a named party or To order of a Bank since consignee will be updated as Release to Party

- Email with information of the request will always be send to the logged in users email
- The Consignee can receive a copy of the request if you update email address (copy will be send to this address)

Terms & Conditions for Electronic cargo release (ECR)

By placing Electronic cargo release request on Maersk.com you warrant that:

1. The selected company named above will now be the lawful recipient of the goods.
2. If the Original Bill of Lading has been printed by you pursuant to a web printing agreement with Maersk ("Maersk Electronic Document Printing Facility Terms and Conditions"), you have at all times been in possession of the full set of Original Bills of Lading.
3. Any such hard copies of the Original Bill of Lading have been fully destroyed and securely disposed of. You agree to indemnify Maersk, its servants and agents in respect of any liability, loss, damage or expense of whatsoever nature which Maersk, its servants and agents may sustain by reason of releasing the goods without the surrender of said Original Bill(s) of Lading in accordance with your request.