

March 3, 2020

Dear Valued Customer,

At Maersk, we are continuously innovating ourselves to provide solutions that exceed our customers' expectation when shipping Dangerous Goods. As a company, we are strongly committed to safety. Every cargo not correctly declared can endanger the safety of our crews, our assets, the environment and other customers' cargo.

As we continue to detect quite a number of misdeclarations cargo where customer has declared as Dry Cargo while on the other hand it found that cargo is containing Dangerous Goods. **Since 20 August 2019 all customers who mis-declare their dangerous cargo will be charged a fee of 5,000 USD per booking. Any additional cost that will result from taking corrective action (such as correcting the stowage to a safe position on board the vessel) will be charged on top of this fee.**

Below are the conditions where we will apply misdeclaration fee on your shipment :

- Customer declares cargo as non-dangerous when it is in fact dangerous (i.e. the cargo is charcoal which is 4.2 but declared as "coconut products", etc.)
- Customer declares cargo as DG that we accept, when it is in fact a commodity that we do not accept due to international regulations or internal policy
- Customer changes the declaration from DG to non-DG, when the cargo in fact continues to be DG
- Customer has declared cargo as DG, but with incorrect IMO-class or commodity code ("less severe" than the real nature of the cargo)
- Customer has not declared all IMO-classes (i.e. The cargo is 5.2 and 2.1, but only 5.2 has been declared)

We continue to work towards reducing risks for all parties involved in the handling and transportation of cargo, as well as an overall industry improvement of safety and reliability.

We thank you in advance for your continued support, and if you have any questions please reach out to your local sales or customer service representative. You will find contact details of our local offices on [maersk.com](https://www.maersk.com).