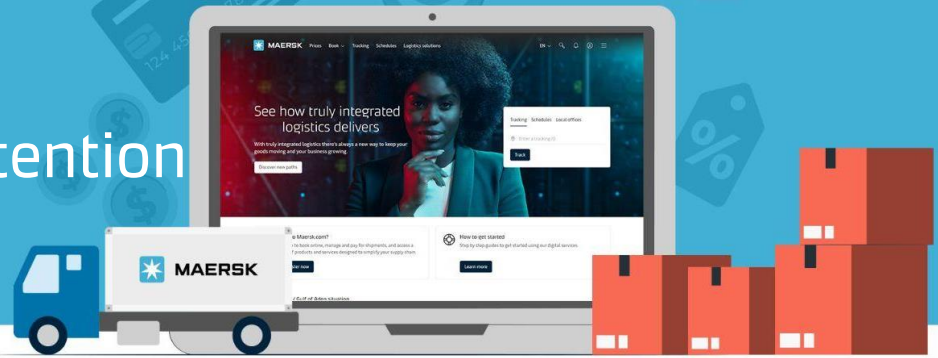


Demurrage & Detention



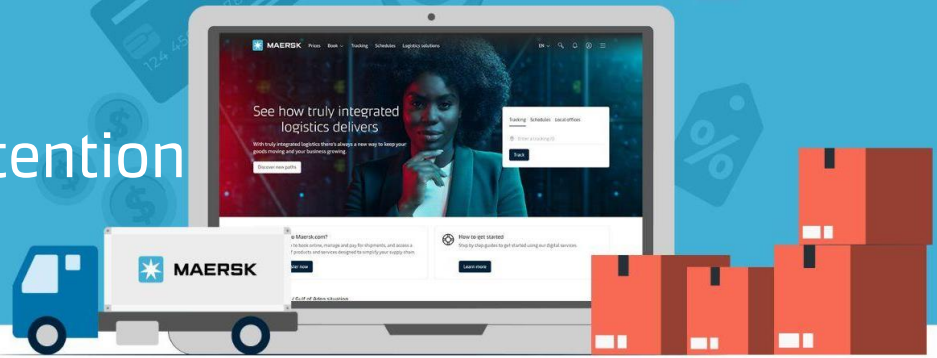
View the free days and last free date information for containers via maersk.com.

STEP 1: Login to maersk.com. In "Import Demurrage & Detention" widget, input shipment and click on View Details.

The screenshot shows the Maersk Hub dashboard. The top navigation bar includes 'MAERSK', 'Prices', 'Book', 'Tracking', 'Schedules', 'Logistics solutions', and 'Manage'. The main content area is titled 'Welcome to your Hub' and features several widgets:

- Hub dashboard:** A sidebar menu with options like 'Export overview', 'Import overview', 'Tasks', 'MyCustoms', 'MyFinance', 'Allocations', 'Captain Peter™', and 'Support'.
- Survey:** A widget titled 'We're looking to improve your Hub' with a 'Survey' button.
- Outstanding tasks:** A widget showing '6 Submit shipping instructions' and '7 Submit VGM'.
- Shipment Overview:** A widget showing '11 Departing' and '27 Arriving' shipments in the next 7 days.
- Import Demurrage & Detention:** A widget with a search input field labeled 'Enter B/L no. to search' and a 'View details' button. A red arrow points to the search field, and a red box highlights the 'View details' button.
- Delivery Order:** A widget with a search input field and a 'Request' button.
- Local Information:** A widget with links for 'Asia Pacific', 'Europe', 'India, Middle East and Africa', 'Latin America', and 'North America'.

Demurrage & Detention



STEP 2: Both demurrage & detention information would be available for view. For destination country that practice combine demurrage & detention, only detention tab will be display.

Demurrage
Detention

Purchase free days

- You can select estimated return date and purchase discounted free days to avoid penalty later on
- Estimated Detention Last Free Date are derived basis pickup/delivery date selected in demurrage tab and accordingly chargeable days and detention price are shown which are also an estimates, which may change basis actual pick of the container/s

Introducing fee risk assessment

Allowed purchase of maximum 14 free days for each container & offer is only allowed once per shipment and can be done till vessel arrival.

- **High risk** - You're likely to pay a fee for not returning on time
- **Medium risk** - You might pay a fee for not returning on time
- **Low risk** - You're not likely to pay a fee

Detention charge & free days details

You can select a new 'Empty return date' to view detention charge applicable (as per the contract/ standard tariff).

Containers	Free Days	Last Free Date	Empty return date	Purchase days	Risk Level	Detention price Days X Rate
MSKU4- 1 20 Dry Standard Paper, paperboard, packing material	3 days	10 Jul 2024 ⓘ Estimated Original date: 9 Jul 2024	18 Jul 2024 ⓘ	8 days ⓘ	High risk	USD 148.00 USD 108.14 -26.93% ⓘ (4 X USD 14.00) USD 56.00 (4 X USD 23.00) USD 92.00

Total no. of containers: 1 Total price* USD ~~148.00~~
USD 108.14

By accepting the terms above, you agree to become a payer for the invoice, which will be sent for the purchase of detention free days (Freetime extension contract) and to make the payment for the invoice within 24 hours of receiving it. Kindly note that once purchased, this charge for the Freetime extension contract is non-refundable.

Purchase detention days

From this portal, you can now check the free days and last free date of the shipment. You can change the pickup date / empty return date to calculate the applicable demurrage & detention. Authorized party can also purchase freetime extension (if offered).

Need more help?

Should you require further assistance, please do not hesitate to [contact us](#).

Sales

We can help if you're an existing customer or interested in doing business with us

Sales enquiry

Prices

Support

Support for existing or prospective customers, with ongoing or upcoming transactions

Support

Case management

Find your local office

Find