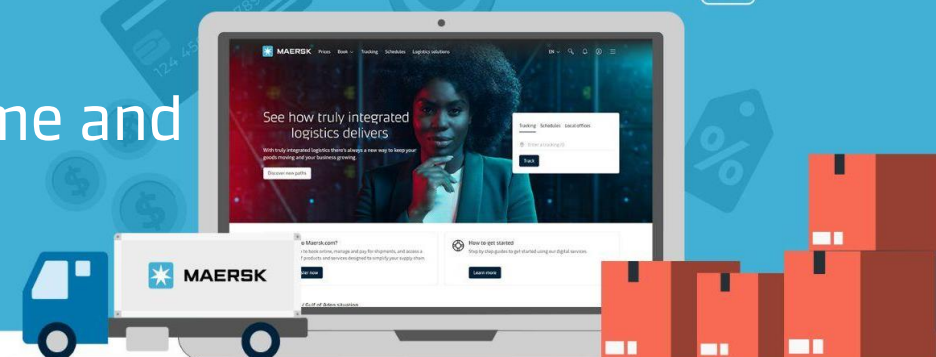


Retrieve username and reset password

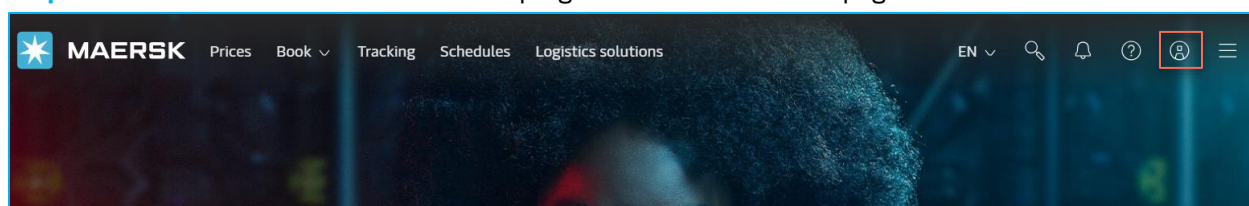


How to reset your username and password?

If you have forgotten your password or username, use these steps to reset and get a new password or to retrieve your username to regain access to your Maersk.com account.

Retrieve your username

Step 1: Click **Account** icon located at the top right corner of the home page.



Step 2: On the login page, look for the "**Need help with your username or password**" link and click on **username**.

Login

Log in

Need help with your [username](#) or [password](#) ?

Step 3: Fill in the details in the form and click on **Submit**.

Forgot username

Please fill in the form below to retrieve your username

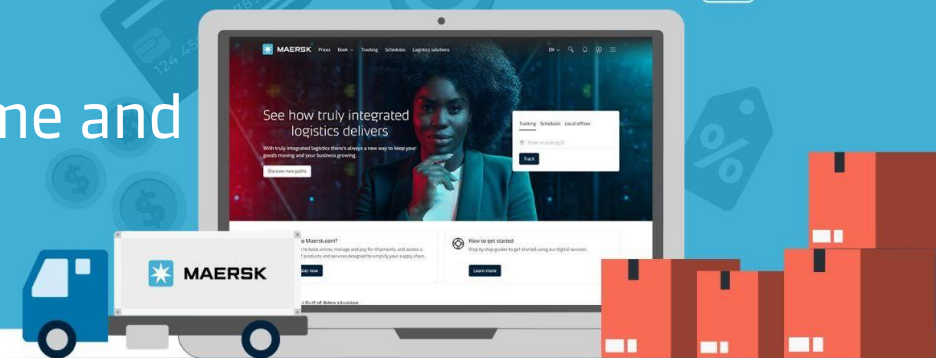
First name

Last name

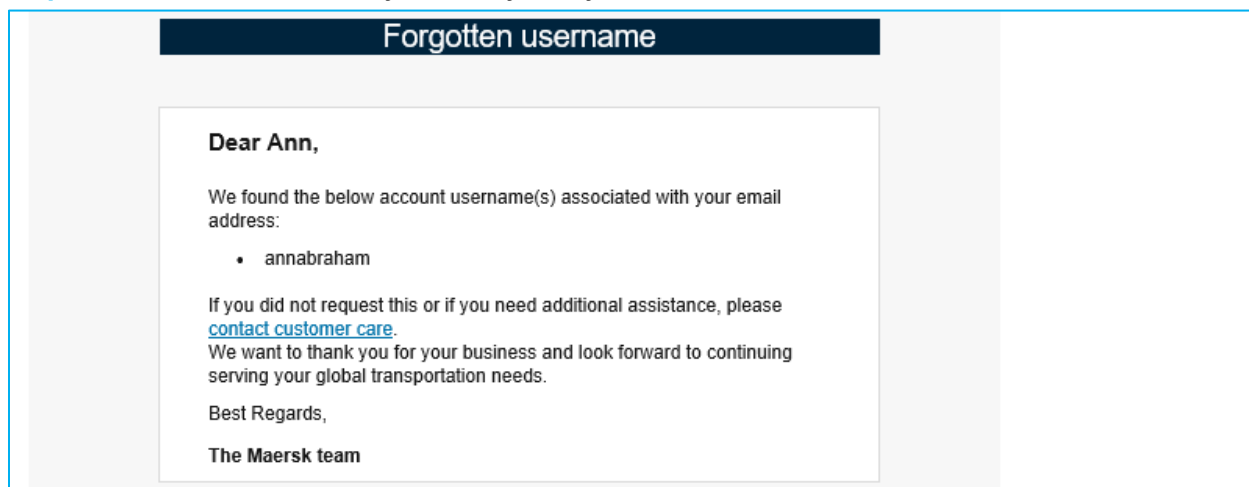
Enter your email

Submit

Retrieve username and reset password

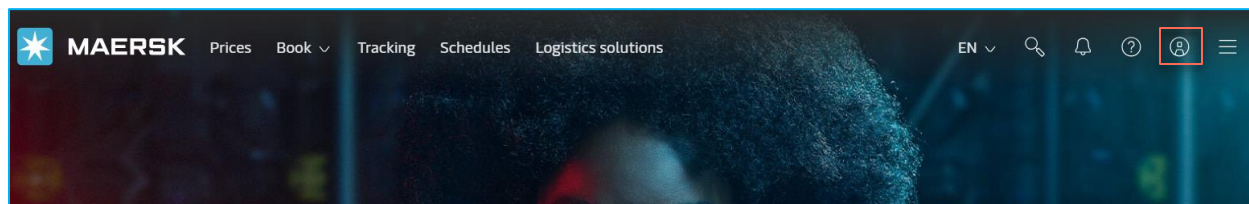


Step 4: An email will be sent to you shortly with your **username**.

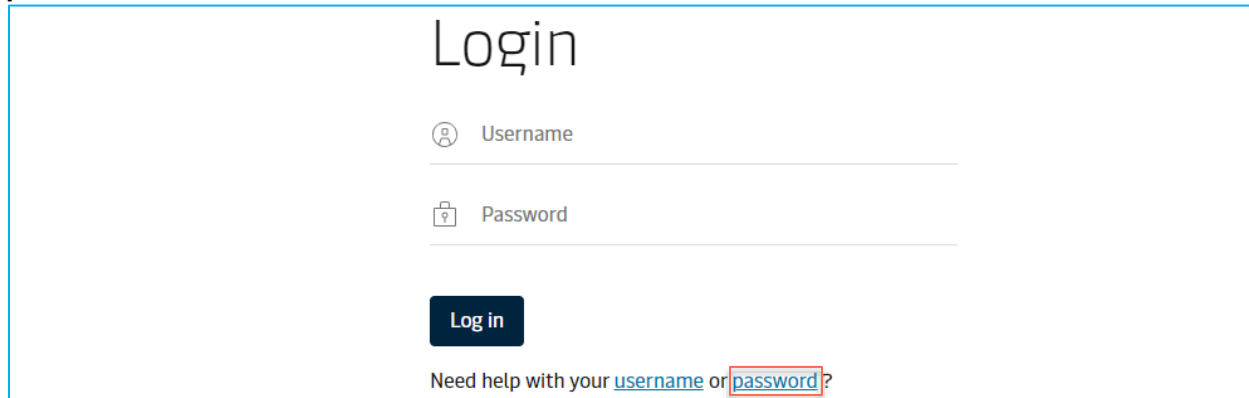


Reset your password

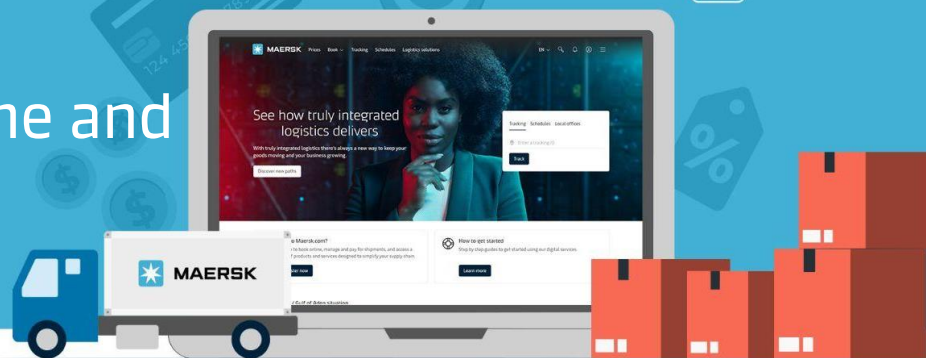
Step 1: Click **Account** icon located at the top right corner of the home page.



Step 2: On the login page, look for the **"Need help with your username or password"** link and click on **password**.



Retrieve username and reset password



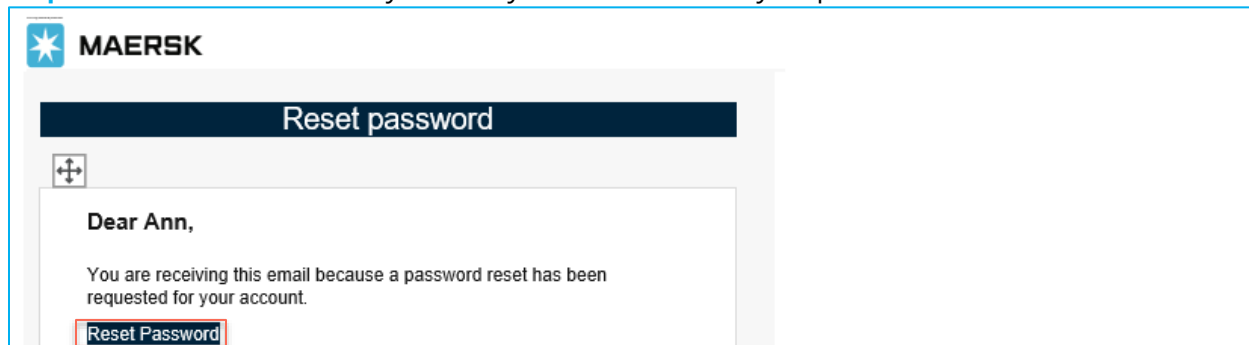
Step 3: Fill in the details in the form and click on **Submit**.

Forgot password

Please fill in the details below and we will send you an email with instructions on how to reset your password.

Username



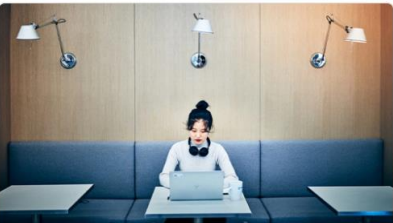
Step 4: An email will be sent to you shortly with a link to reset your password.



Step 5: Set a new password and click on **Submit**.

Need more help?

Should you require further assistance, please do not hesitate to [contact us](#).

 <p>Sales</p> <p>We can help if you're an existing customer or interested in doing business with us</p> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <input style="border: 1px solid #0070C0; padding: 5px 10px;" type="button" value="Sales enquiry"/> <input style="border: 1px solid #0070C0; padding: 5px 10px;" type="button" value="Prices"/> </div>	 <p>Support</p> <p>Support for existing or prospective customers, with ongoing or upcoming transactions</p> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <input style="border: 1px solid #0070C0; padding: 5px 10px;" type="button" value="Support"/> <input style="border: 1px solid #0070C0; padding: 5px 10px;" type="button" value="Case management"/> </div>	 <p>Find your local office</p> <div style="margin-top: 10px;"> <input style="width: 100%; padding: 5px;" type="text" value="Enter country/region name"/> </div> <div style="margin-top: 10px;"> <input style="border: 1px solid #0070C0; padding: 5px 10px;" type="button" value="Find"/> </div>
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