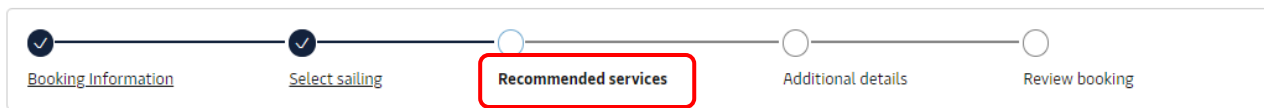


## Import Free Time Extension offers available on Maersk.com

Dear Valued Customer,

We would like to take this opportunity to draw your attention to our Import Demurrage and Detention Freetime extension products available on our Maersk.com platform.

### 1. Purchase Freetime extension while placing a booking in the Recommended services page



**New**

#### Demurrage Freetime Extension

Add demurrage freetime for your booking to save up to 80% compared to the standard demurrage charges. This service offers you to purchase additional freetime for demurrage at the destination. This service is non-refundable regardless of actual usage of the additional free time and it is subject to local country set-up for freetime and terminal storage fees and procedures. [Read more](#)

Standard demurrage charges for your selected destination:

	Validity period (day)	Cost per day (JPY)
<div style="display: flex; align-items: center;"> <div style="margin-right: 10px;"> <b>Yokohama, Japan</b> </div> <div style="border: 1px solid #0070C0; padding: 2px;">                     Import Demurrage starts at discharge                 </div> </div>	1 - 8	Free
	9 - 12	4,500
	13 - 17	8,500
	18 +	14,000

Get additional demurrage freetime at discount. See offers in drop down below:

Additional demurrage days

Select an option ▼

Standard freetime: 8 days

Price  
From USD 30.0  
per container

Add

#### Detention Freetime Extension

Add detention freetime for your booking and save up to 80% compared to the standard detention charges. This service offers you to purchase additional freetime for detention or combined Demurrage & Detention at the destination to increase your flexibility and gain control of your supply chain. This service is non-refundable regardless of actual usage of the additional free time. [Read more](#)

Standard detention charges for your selected destination:

	Validity period (day)	Cost per day (JPY)
<div style="display: flex; align-items: center;"> <div style="margin-right: 10px;"> <b>Yokohama, Japan</b> </div> <div style="border: 1px solid #0070C0; padding: 2px;">                     Import Detention starts at gate-out full                 </div> </div>	1 - 5	Free
	6 - 11	1,130
	12 - 16	2,160
	17 +	2,950

Get additional detention freetime at discount. See offers in drop down below:

Additional detention days

Select an option ▼

Standard freetime: 5 days

Price  
From USD 24.0  
per container

Add

- Technical limitation: We are currently unable to offer freetime extension on the booking page when a booking contains a different type of container. (eg. 20dry + 40dry)
- The offering package will vary based on the import country's freetime structure. Please review it carefully before clicking the Add button to make the purchase.
- Freetime purchase during booking amendment: From Jul 2024, we have enabled Freetime purchase option during amendment journey before container gate-in. Please note if you had already purchased Freetime extension, it cannot be edited or removed. If you didn't purchase the freetime extension during initial booking stage, you can add it during amendment.

## 2. Purchase Freetime extension while submitting Shipping Instruction before departure

BoL:  Document Parties Payers Cargo and VGM Review

### Documents

Transport Document Receiver

☆

[Change](#)

Company name and Address

Korea, South

Import freetime

Detention

Included free days 14 days

Select additional days

4

8  
BEST

14

Applies to

☰ All containers (4)

Total Price USD 1,000.00

Continue to buy detention

↓

Import freetime

Detention

Included free days 14 days

ⓘ You're about to purchase **8 extra detention** days for **1000 USD**. This amount will be added on your invoice.

**Terms and Conditions**

By accepting you agree to:

- Be the payer for the invoice, which would be sent for the purchase of additional demurrage & detention free days (Freetime Extension Contract).
- Understand that Freetime Extension contract charge is non-refundable.

I accept the Terms and Conditions

Total Price USD 1,000.00

Buy now

Back

- Technical limitation: We are currently unable to offer the purchase option for Combined B/L. Please make the purchase before combining S/I on above page.
- S/I freetime extension can be purchased during initial S/I submission or draft amend stage.
- Initial Shipping Instruction can be submitted by the designated Booking party, Price owner, Transport Document Receiver, Shipper, and outward forwarder.
- Draft B/L (Verify Copy) amend can be submitted by the Transport Document Receiver, Outward forwarder, and Price owner.
- The purchase option will be open until cargo is loaded. Once loaded, it cannot be purchased.
- Demurrage offer may not be available depending on Import country's requirement.

3. **Purchase Freetime** extension while **cargo is on water** (Available from ETA - 15 days to + 1 day) via Import Demurrage & Detention, Delivery Order, Shipment Details, or Tracking page.

Log-in to [www.maersk.com](http://www.maersk.com) => Hub page <https://www.maersk.com/hub/>

1) On Import Demurrage & Detention page

<[https://www.maersk.com/demurrage-and-detention/imports/input your BL number/charges](https://www.maersk.com/demurrage-and-detention/imports/input%20your%20BL%20number/charges)>

**Demurrage**    Detention

**Purchase free days**  
You can select estimated pickup date and purchase discounted free days to avoid penalty later on

**Introducing fee risk assessment**  
The risk level for each container is derived by our AI algorithm using the historical turn time data. Allowed purchase of maximum 14 free days for each container & offer is only allowed once per shipment and can be done till vessel arrival.

- **High risk** - You're likely to pay a fee for not picking on time
- **Medium risk** - You might pay a fee for not picking on time
- **Low risk** - You're not likely to pay a fee

**Demurrage charge & free days details**  
You can select a new 'Pickup date' to view demurrage charge applicable (as per the contract/ standard tariff).

Containers	Free Days	Last Free Date	Pickup date	Purchase days	Risk Level	Demurrage price Days X Rate
Scrap metal 20 Dry Standard	8 days	13 Jan 2024 <small>Estimated</small>	16 Jan 2024	3 days	High risk	JPY 13,500 JPY 10,395 <span style="color: red;">-23%</span>

Total no. of containers: 1

By accepting the terms above, you agree to... and to make the payment for the invoice within 24 hours of receiving it. Kindly note that once purchased, this charge for the Freetime extension contract is non-refundable.

\*Demurrage price displayed is initial estimate to this shipment based on selected pickup/delivery date.  
Your invoice will contain additional local tax or changes to these figures in accordance to [terms and conditions](#).

Select the Pickup date, check purchase days and price and click on the Purchase demurrage days

Total price\* **JPY 13,500**  
**JPY 10,395**

**Detention**

**Purchase free days**  
1. You can select estimated return date and purchase discounted free days to avoid penalty later on  
2. Estimated Detention Last Free Date are derived basis pickup/delivery date selected in demurrage tab and accordingly chargeable days and detention price are shown which are also an estimates, which may change basis actual pick of the container/s

**Introducing fee risk assessment**  
Allowed purchase of maximum 14 free days for each container & offer is only allowed once per shipment and can be done till vessel arrival.

- **High risk** - You're likely to pay a fee for not returning on time
- **Medium risk** - You might pay a fee for not returning on time
- **Low risk** - You're not likely to pay a fee

**Detention charge & free days details**  
You can select a new 'Empty return date' to view detention charge applicable (as per the contract/ standard tariff).

Containers	Free Days	Last Free Date	Empty return date	Purchase days	Risk Level	Detention price Days X Rate
Inorganic chemicals, nos 40 Dry High	10 days	2 Jan 2024 <small>Estimated</small>	03 Jan 2024 <small>Limited offers</small>	1 days	High risk	KRW 22,000 KRW 14,740 <span style="color: red;">-33%</span>

Total no. of containers: 1

By accepting the terms above, you agree to... and to make the payment for the invoice within 24 hours of receiving it. Kindly note that once purchased, this charge for the Freetime extension contract is non-refundable.

\*Detention price displayed is initial estimate to this shipment based on selected empty return date.  
Your invoice will contain additional local tax or changes to these figures in accordance to [terms and conditions](#).

Select the Empty return date, check purchase days and price, and click on the Purchase detention days

Total price\* **KRW 22,000**  
**KRW 14,740**

➤ On this page, you can choose purchase days between 1 to 14 days.

2) On Delivery Order page

< [https://www.maersk.com/intermodal/tpdoc/input\\_your BL number/import/deliveryOrder/](https://www.maersk.com/intermodal/tpdoc/input_your_BL_number/import/deliveryOrder/)>

Extend import free time

Demurrage  Detention Included free days, starts from discharge to gate-out **14 days**

Select additional days

4 BEST | 7 | 10 | 14

Applies to

All containers (2)

Price JPY 39824.00  
 20% online discount JPY -7964.80

Total Price JPY 31859.20 Continue to buy demurrage

Select the freetime and days you want to purchase, Click on Continue to buy, Accept the terms and conditions and then Click on Buy now

Extend import free time

Demurrage  Detention Included free days **14 days**

Select additional days

4 BEST | 7 | 10 | 14

Applies to

All containers (2)

Price JPY 39824.00  
 20% online discount JPY -7964.80

Total Price JPY 31859.20 Continue to buy detention

3) On Shipment Details page (Offer condition is the same as what's offered on Delivery Order)

Log-in => Search the B/L number on Hub => If you're one of the shipment parties, then you will be routed to Shipment details page. <<https://www.maersk.com/shipment-details/your BL number>>

Transport plan summary

**Status: In transit**

Last event: Vessel departure at Cat Lai Terminal , VN on 10 Aug 2024, 21:53  
 Next event: Vessel arrival at Kobe Rokko Terminal , JP on 21 Aug 2024, 19:00

Track shipment

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Origin Destination

PHNOM PENH AUTONOMOUS PORT, Phnom Penh, KH KOBE ROKKO TERMINAL, Kobe, JP

04 Aug 2024, 23:00 21 Aug 2024, 19:00 (ETA)  
was 20 Aug 2024, 19:30

PHUOC LONG 36, B5L MCC TAIPEI, E09  
Voyage: 426E Flag: VN Voyage: 359B Flag: PA

Transport plan changes

Transport plan change reason

Load and discharge details

Import freetime

Demurrage  Detention

Included free days 21 days  
(Starts from discharge to gate-out)

Select additional days

4 | 7 BEST | 10 | 14

Applies to

All containers (1)

Estimated last free day after the purchase

17 Sep 2024

Price JPY 159,600  
 30% online discount JPY -47,880

Total Price JPY 111,720

Continue to buy demurrage

4) On Tracking page (Offer condition is the same as what's offered on Delivery Order and Shipment details page)

## Shipment & Container Tracking

Print

Select your booking type from **Ocean**, **Air** or **Less-than-container-load (LCL)** and enter your tracking number.

Ocean cargo

Container number is made of 4 letters and 7 digits.  
Bill of Lading number consists of 9 characters.

How satisfied are you with the quality of tracking information for

View all your shipments on [Import overview](#)

Bill of Lading number	From	To	<input type="button" value="View Shipment Details"/>
<input type="text"/>	PHNOM PENH	KOBE	

<input type="text"/>	40' Dry High	<input type="button" value="Refresh"/>	Last updated: 2 days ago
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<input type="calendar"/>	<b>Estimated arrival date</b> 21 Aug 2024 19:00	<input type="location"/>	<b>Last location</b> Vessel departure - HO CHI MINH CITY, VIETNAM · 10 Aug 2024
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Note: All times are given in local time, unless otherwise stated.

<b>Phnom Penh</b> GPG TRAPAING KRASAING DEPOT	→	Gate out Empty 31 Jul 2024 15:37
<b>PHNOM PENH</b> Phnom Penh Autonomous Port	→	Gate in 03 Aug 2024 16:40
		Vessel departure (PHUOC LONG 36 / 426E) 04 Aug 2024 23:00
		Load 04 Aug 2024 23:00

**Import freetime** ⓘ

Demurrage  Detention

Included free days 21 days  
(Starts from discharge to gate-out)

Select additional days

4  7 BEST 10 14

Applies to  
 All containers (1)

Estimated last free day after the purchase  
 17 Sep 2024

Price	JPY 159,600
30% online discount	JPY -47,880
<b>Total Price</b>	<b>JPY 111,720</b>

- Various parties including Booking party, Price owner, Shipper, Consignee, 1<sup>st</sup> Notify party, Release to party, and etc can purchase from above 4 pages.
- Once cargo is on water, purchase is available from ETA - 15 days to + 1 day.
- Once cargo is on water, you can make purchase only 1 time from one of above 4 pages (Import Demurrage & Detention, Delivery Order, Shipment Details, or Tracking)
- Storage or Demurrage extension may not be available depending on the Import country.

Through our various free time extension products, we empower customers to take control of your shipments and free time needs before it becomes a headache. To access offers, simply login to maersk.com and visit above features.

These freetime extension offers are exclusively available on our digital platform maersk.com only and require log-in.

**Important notice:** Please note that once purchased, they are non-refundable and cannot be cancelled.

We appreciate your business and look forward to continuing working with you in the future. Please feel free to contact your local customer service agent for more information.