

20th May 2025

**-Maersk Go- Booking Amendment Process Change**

Dear Valued Customer,

We would like to inform you of an important update regarding the booking amendment process for Maersk Go services. Currently, the web-based amendment feature is not available, and amendments to schedule or additional container volume requests are managed via email without any penalty charge. However, please be aware that our Daily Rate is variable and may fluctuate frequently, potentially leading to discrepancies between the confirmed rate and the rate at the time of arrangement.

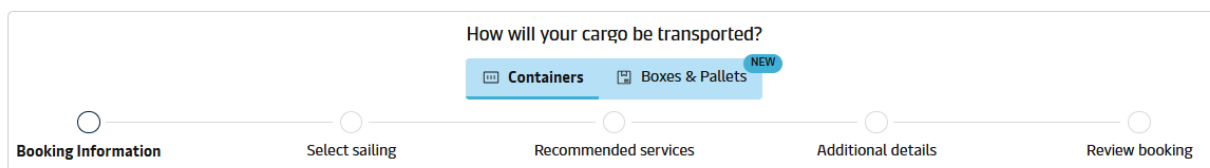
To ensure that your rates are accurately reflected, we are introducing a new process for repricing related amendments as outlined below.

We apologize for any inconvenience this may cause and thank you for your cooperation in advance. Should you have any questions or need further assistance, please contact the Maersk Go Customer Experience team.

**New Amendment Process**

【1】 Log in to [maersk.com](https://maersk.com) and review your preferred schedule for your container under the “Booking” section.

- Please note that changes can only be made if the rate is displayed on the web.
- If the vessel is fully booked at the time of arrangement, we may not be able to proceed with the change.
- You can copy booking details via previous bookings.

**Your booking details**

Location details ⓘ

From (City, Country/Region)

Inland transportation ⓘ

To (City, Country/Region)

Inland transportation ⓘ

Speed up your booking process by reusing details from a previous booking

Show previous bookings

【 2 】 Send the Required Information via Email:

Contact : [maerskgosupport@maersk.com](mailto:maerskgosupport@maersk.com)

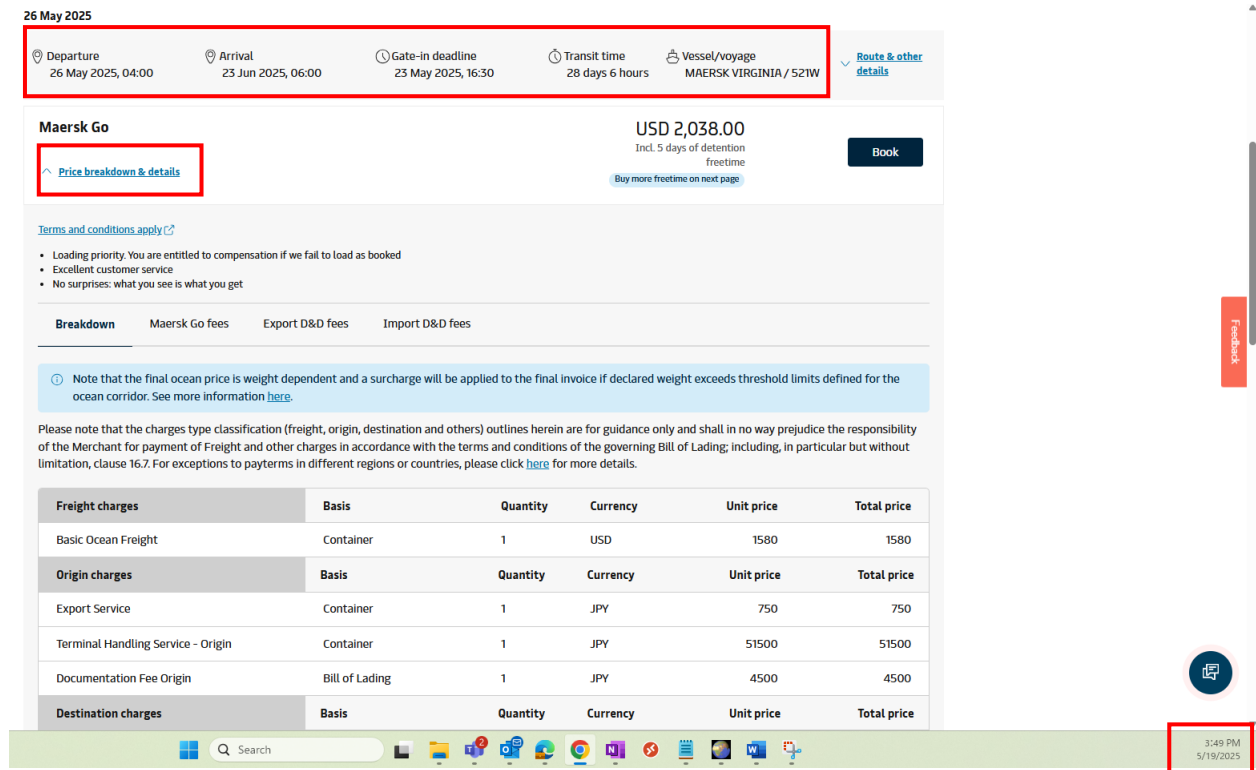
-Have you confirmed the rate for the schedule you plan to change on Maersk Go? (Yes/No):

-To ensure the rate is accurately reflected, please include a screenshot of the rate you confirmed on the web, along with the date and time displayed at the bottom right of your monitor. If a screenshot is not provided, we will apply the rate at the time of our arrangement, which may differ from the rate you confirmed.

Is the screenshot attached? (Yes/No):

【 3 】 Take a screenshot of the displayed **Schedule and price breakdown along with the date and time at the bottom right of the monitor.**

If a screenshot is not provided, we will apply the rate at the time of our arrangement, which may differ from the rate you confirmed.



26 May 2025

Departure 26 May 2025, 04:00 | Arrival 23 Jun 2025, 06:00 | Gate-in deadline 23 May 2025, 16:30 | Transit time 28 days 6 hours | Vessel/voyage MAERSK VIRGINIA / 521W | [Route & other details](#)

**Maersk Go** USD 2,038.00  
Incl. 5 days of detention  
freetime  
[Buy more freetime on next page](#) **Book**

[Price breakdown & details](#)

[Terms and conditions apply](#)

- Loading priority: You are entitled to compensation if we fail to load as booked
- Excellent customer service
- No surprises: what you see is what you get

**Breakdown** Maersk Go fees Export D&D fees Import D&D fees

Note that the final ocean price is weight dependent and a surcharge will be applied to the final invoice if declared weight exceeds threshold limits defined for the ocean corridor. See more information [here](#).

Please note that the charges type classification (freight, origin, destination and others) outlines herein are for guidance only and shall in no way prejudice the responsibility of the Merchant for payment of Freight and other charges in accordance with the terms and conditions of the governing Bill of Lading; including, in particular but without limitation, clause 16.7. For exceptions to payterms in different regions or countries, please click [here](#) for more details.

| Freight charges                    | Basis          | Quantity | Currency | Unit price | Total price |
|------------------------------------|----------------|----------|----------|------------|-------------|
| Basic Ocean Freight                | Container      | 1        | USD      | 1580       | 1580        |
| Origin charges                     | Basis          | Quantity | Currency | Unit price | Total price |
| Export Service                     | Container      | 1        | JPY      | 750        | 750         |
| Terminal Handling Service - Origin | Container      | 1        | JPY      | 51500      | 51500       |
| Documentation Fee Origin           | Bill of Lading | 1        | JPY      | 4500       | 4500        |
| Destination charges                | Basis          | Quantity | Currency | Unit price | Total price |

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5/19/2025

Sincerely,  
Maersk Go Customer Experience / Maersk AS