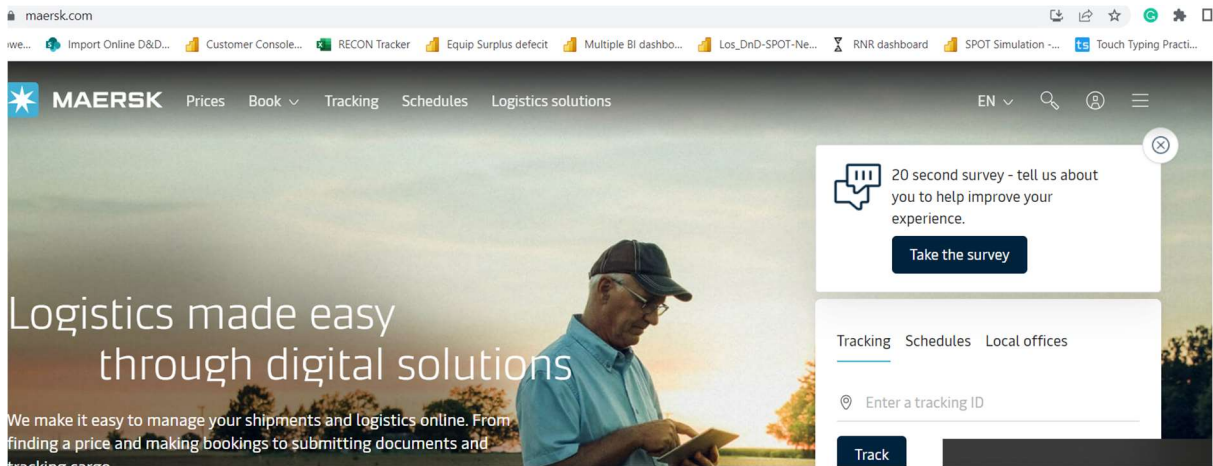


## Step 1: Go to Maersk.com



## Step 2: Login with your customer ID

# Login

Remember my username

**Log in**

Need help with your [username](#) or [password](#)?

Step 3 : You will land to Hub Page of Maersk

The screenshot shows the Maersk Hub dashboard. At the top, there is a navigation bar with the Maersk logo, 'MAERSK', and links for 'Prices', 'Book', 'Tracking', 'Schedules', 'Logistics solutions', and 'Manage'. On the right, there are options for 'EN', a search icon, a user profile icon, and a menu icon. Below the navigation bar, the main content area is titled 'welcome to your HUD' and includes a 'Customise' link and a search box for 'B/L or container no.' with a 'TRACK' button. The dashboard is divided into several widgets: 1. 'Warehousing & Distribution' with a 'Contact us' button. 2. 'Outstanding tasks' for vessels departing in the next 7 days, showing 12 shipping instructions and 9 VGM submissions. 3. 'Shipment Overview' for the next 7 days, showing 23 departing and 15 arriving shipments. 4. 'Import Demurrage & Detention' with a text input field for a bill of lading number and a 'View details' button. 5. 'Delivery Order' with a text input field for a bill of lading number and a 'Request' button. 6. 'ETA Changes' table showing changes in the last 24 hours and by 1-3 days, 3-7 days, and over 7 days.

Changes in the last		ETA changed by	
24 hrs	2	1-3 days	0
1-3 days	0	3-7 days	2
3-7 days	0	Over 7 days	0

Step 4: To check your consignee FT extension offer go to Import Demurrage & Detention Widget & Input your Bill of Lading no and Click View details

This is a close-up view of the 'Import Demurrage & Detention' widget. The title 'Import Demurrage & Detention' is prominently displayed. Below the title, the instruction reads: 'Enter a bill of lading number to view detention and demurrage details'. A text input field is highlighted with a blue border and contains the number '6'. Below the input field is a dark blue button with the text 'View details' in white.

## Step 5: You will be landed to DND online calculator page

[← Back to Dashboard](#)

Shipment: 6 [redacted] 6

Itapoa, BR  
31 May 2023

Tema, GH  
9 July 2023

Detention

### Introducing fee risk assessment

The risk level is assessed by examining the historical data. Allowed purchase of maximum 14 free days for each container & offer is only allowed once per shipment and can be done till vessel arrival.

- **High risk** - You're not likely to return in time
- **Medium risk** - You might return in time
- **Low risk** - You're likely to return in time

### Detention charge & free days details

You can select a new 'Empty return date' to view detention charge applicable (as per the contract/ standard tariff).

Save revised 'Last free date'

Containers	Free Days	Last Free Date	Empty return date	Purchase days	Risk Level	Detention price Days X Rate
M [redacted] 37 20 Dry Standard Kitchen and restaurant utilities, appliance, cookware, cutlery, flatware, dinner ware, china, dishes	8 days	16 Jul 2023 <input type="text" value="16 Jul 2023"/> ⓘ Estimated	9 Jul 2023 <input type="text" value="9 Jul 2023"/>	0 days	High risk	USD 0.00
M [redacted] 47 20 Dry Standard Kitchen and restaurant utilities, appliance, cookware, cutlery, flatware, dinner ware, china, dishes	8 days	16 Jul 2023 <input type="text" value="16 Jul 2023"/> ⓘ Estimated	9 Jul 2023 <input type="text" value="9 Jul 2023"/>	0 days	High risk	USD 0.00
M [redacted] 39 20 Dry Standard Kitchen and restaurant utilities, appliance, cookware, cutlery, flatware, dinner ware, china, dishes	8 days	16 Jul 2023 <input type="text" value="16 Jul 2023"/> ⓘ Estimated	9 Jul 2023 <input type="text" value="9 Jul 2023"/>	0 days	High risk	USD 0.00
M [redacted] 38 20 Dry Standard Kitchen and restaurant utilities, appliance, cookware, cutlery, flatware, dinner ware, china, dishes	8 days	16 Jul 2023 <input type="text" value="16 Jul 2023"/> ⓘ Estimated	9 Jul 2023 <input type="text" value="9 Jul 2023"/>	0 days	High risk	USD 0.00
M [redacted] 34 20 Dry Standard Kitchen and restaurant utilities, appliance, cookware, cutlery, flatware, dinner ware, china, dishes	8 days	16 Jul 2023 <input type="text" value="16 Jul 2023"/> ⓘ Estimated	9 Jul 2023 <input type="text" value="9 Jul 2023"/>	0 days	High risk	USD 0.00
SL [redacted] 3 20 Dry Standard Kitchen and restaurant utilities, appliance, cookware, cutlery, flatware, dinner ware, china, dishes	8 days	16 Jul 2023 <input type="text" value="16 Jul 2023"/> ⓘ Estimated	9 Jul 2023 <input type="text" value="9 Jul 2023"/>	0 days	High risk	USD 0.00

Total no. of containers: 6

Total price\* USD 0.00

Purchase detention days

- By accepting above you agreed to become a payer for the invoice would be send for the purchase of detention free days and do the payment for the invoice within 24 hrs of the invoice being received. On non payment of the invoice within 24 hours the purchase would be deemed as cancelled and you would not be eligible for the discount for all the containers for which purchase is requested for future.

\*Detention price displayed is initial estimate to this shipment based on selected empty return date.  
Your invoice will contain additional local tax or changes to these figures in accordance to [terms and conditions](#).

Step 7: Post landing on DND calculator page customer can do simulation to see the risk level and decide on what free days to purchase.

[← Back to Dashboard](#)

Shipment: 6 [redacted] 36

Itapoa, BR 31 May 2023   Tema, GH 9 July 2023

Detention

**Introducing fee risk assessment**

The risk level is assessed by examining the historical data. Allowed purchase of maximum 14 free days for each container & offer is only allowed once per shipment and can be done till vessel arrival.

- **High risk** - You're not likely to return in time
- **Medium risk** - You might return in time
- **Low risk** - You're likely to return in time

**Detention charge & free days details**

You can select a new 'Empty return date' to view detention charge applicable (as per the contract/ standard tariff).

📍 Empty return location

Save revised 'Last free date'

Containers	Free Days	Last Free Date	Empty return date	Purchase days	Risk Level	Detention price Days X Rate
M [redacted] 57 20 Dry Standard Kitchen and restaurant utilities, appliance, cookware, cutlery, flatware, dinner ware, china, dishes	8 days	16 Jul 2023 <small>Estimated</small>	17 Jul 2023	1 days	Medium risk	USD 200.00 USD 16.00 <small>-20%</small>
M [redacted] 47 20 Dry Standard Kitchen and restaurant utilities, appliance, cookware, cutlery, flatware, dinner ware, china, dishes	8 days	16 Jul 2023 <small>Estimated</small>	17 Jul 2023	1 days	Medium risk	USD 200.00 USD 16.00 <small>-20%</small>
M [redacted] 39 20 Dry Standard Kitchen and restaurant utilities, appliance, cookware, cutlery, flatware, dinner ware, china, dishes	8 days	16 Jul 2023 <small>Estimated</small>	17 Jul 2023	1 days	Medium risk	USD 200.00 USD 16.00 <small>-20%</small>
M [redacted] 38 20 Dry Standard Kitchen and restaurant utilities, appliance, cookware, cutlery, flatware, dinner ware, china, dishes	8 days	16 Jul 2023 <small>Estimated</small>	17 Jul 2023	1 days	Medium risk	USD 200.00 USD 16.00 <small>-20%</small>
M [redacted] 34 20 Dry Standard Kitchen and restaurant utilities, appliance, cookware, cutlery, flatware, dinner ware, china, dishes	8 days	16 Jul 2023 <small>Estimated</small>	17 Jul 2023	1 days	Medium risk	USD 200.00 USD 16.00 <small>-20%</small>
SI [redacted] 33 20 Dry Standard Kitchen and restaurant utilities, appliance, cookware, cutlery, flatware, dinner ware, china, dishes	8 days	16 Jul 2023 <small>Estimated</small>	17 Jul 2023	1 days	Medium risk	USD 200.00 USD 16.00 <small>-20%</small>

Total no. of containers: 6

Total price\* ~~USD 120.00~~  
USD 96.00

**Purchase detention days**

By accepting above you agreed to become a payer for the invoice would be send for the purchase of detention free days and do the payment for the invoice within 24 hrs of the invoice being received. On non payment of the invoice within 24 hours the purchase would be deemed as cancelled and you would not be eligible for the discount for all the containers for which purchase is requested for future.

\*Detention price displayed is initial estimate to this shipment based on selected empty return date.  
Your invoice will contain additional local tax or changes to these figures in accordance to [terms and conditions](#).

Step 8 : If customer made mind to buy free time on discount then he need to accept the offer and click on purchase Detention days. Post that they will get message confirmation in Green banner and Price will be invoiced accordingly.

📢 **Great. Your request for purchase of free days has been received and would be confirmed once you complete the payment.**

You should receive a notification in your email Praveen.Divekar@maersk.com. This request will be handled by our customer service team and you should receive the invoice in few hours. Once invoice is received, please complete payment in 24 hours for the confirmation of the purchase.

**Purchase detention days**