

How to buy more Import freetime

: Separate Demurrage & Detention



How to buy more Import freetime – [Separate Demurrage & Detention](#)

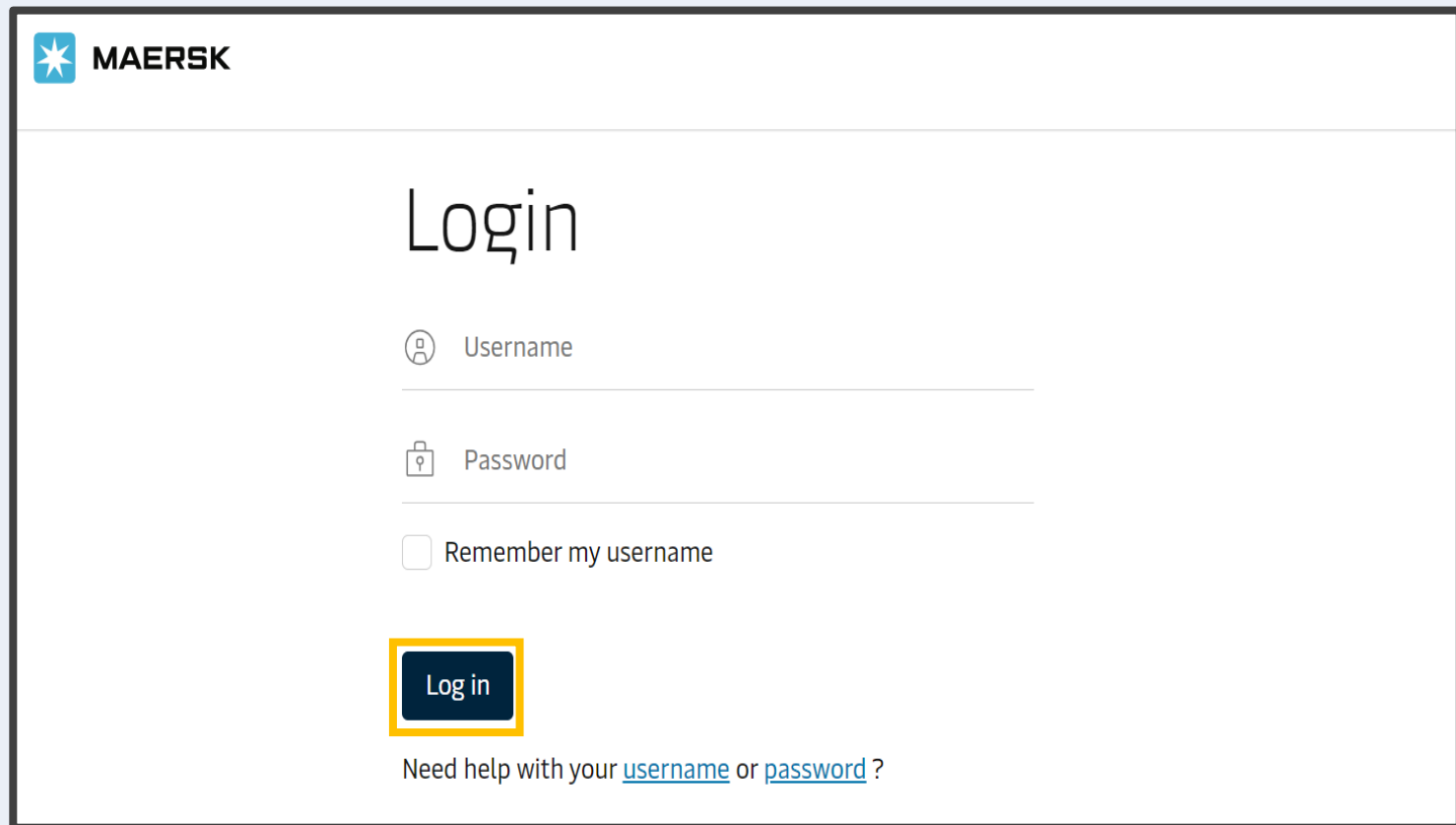
Where can customers purchase ?

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Remark :

- Customer can only buy this product once and cannot repurchase
- Once the product is purchased it cannot be cancelled as it's an online solution
- After purchased, customer will receive email notification with details of freetime extension

Starting with login [Maersk.com](#)



The screenshot shows the Maersk login page. At the top left is the Maersk logo (a blue star) and the text "MAERSK". The main heading is "Login". Below the heading are two input fields: "Username" with a person icon and "Password" with a lock icon. There is a checkbox labeled "Remember my username". A dark blue "Log in" button is highlighted with a yellow border. Below the button is a link: "Need help with your [username](#) or [password](#) ?".

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Buy more import freetime at [New Booking Stage](#)

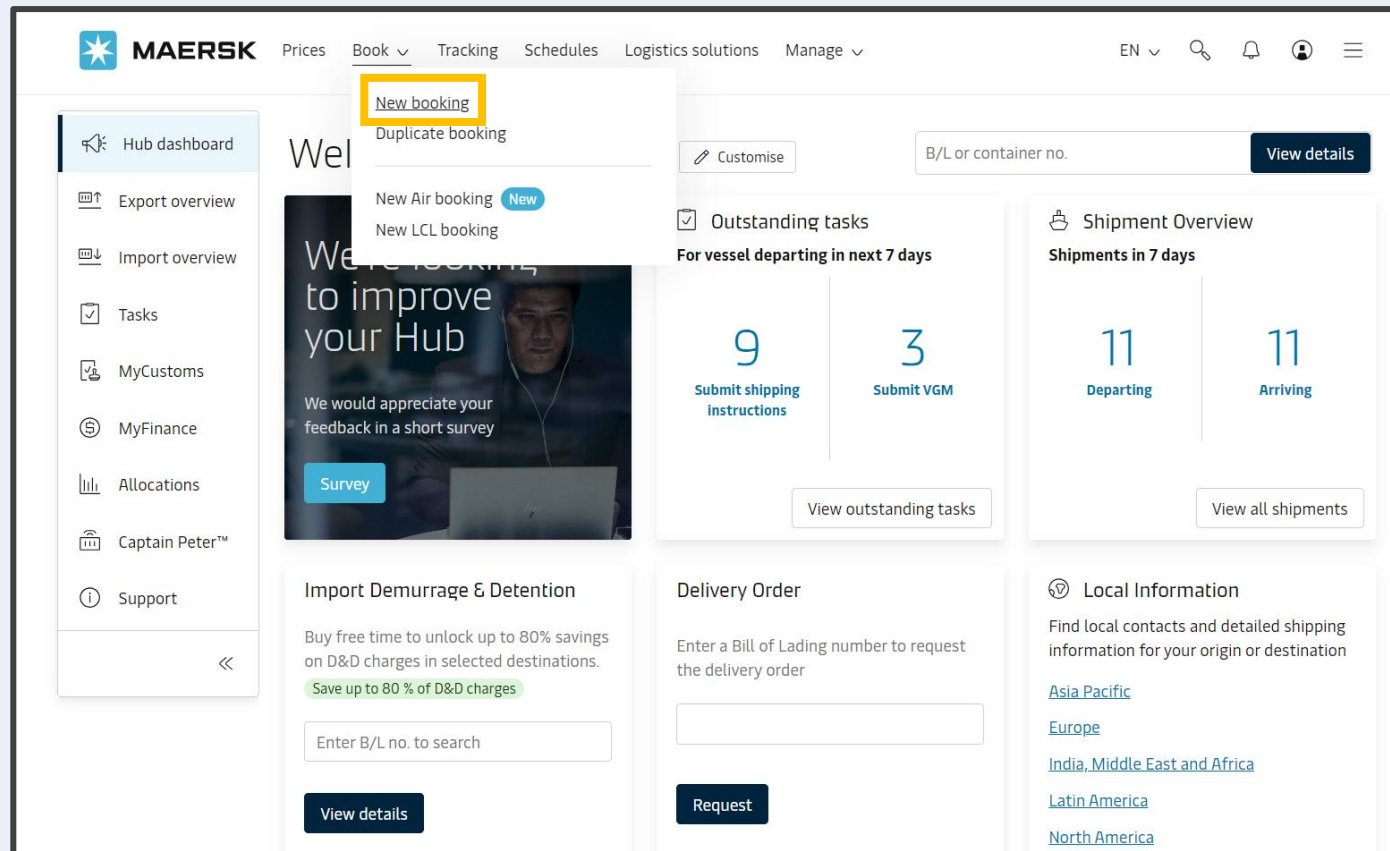
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1. Click "New Booking"



The screenshot displays the MAERSK web portal interface. At the top, the MAERSK logo is visible alongside navigation links for Prices, Book, Tracking, Schedules, Logistics solutions, and Manage. The 'Book' dropdown menu is open, with 'New booking' highlighted in a yellow box. Other options in the dropdown include 'Duplicate booking', 'New Air booking', and 'New LCL booking'. The main dashboard area features a 'Welcome' message, a 'Survey' button, and several key performance indicators (KPIs) for outstanding tasks and shipments. The 'Import Demurrage & Detention' section is also visible, offering a 'View details' button.

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Buy more import freetime at [New Booking Stage](#)

2. Fill the details and select routing until Recommended Services

The screenshot shows the Maersk website interface. At the top, the Maersk logo is on the left, and navigation links for Prices, Book, Tracking, Schedules, Logistics solutions, and Manage are in the center. On the right, there are links for EN, a search icon, a notification bell, a user profile icon, and a menu icon. Below the navigation is a progress bar with five steps: Booking Information, Select sailing, Recommended services, Additional details, and Review booking. The 'Recommended services' step is highlighted with a yellow box. Below the progress bar, the heading 'Recommended services' is displayed. At the bottom, a blue banner contains the text: 'Dear Intra-Asia Customer, click here to [add up to 14 days](#) extra import freetime to your shipment' and a button labeled 'Take me to freetime'.

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Buy more import freetime at [New Booking Stage](#)

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3. There are both of Demurrage and Detention items.
Select an option which would like to buy freetime extension, then click Add

Recommended services

Dear **Intra-Asia Customer**, click here to [add up to 14 days](#) extra import freetime to your shipment Take me to freetime

New Demurrage Freetime Extension

Demurrage Freetime Extension

Add demurrage freetime for your booking to save up to 80% compared to the standard demurrage charges. This service offers you to purchase additional freetime for demurrage at the destination. This service is non-refundable regardless of actual usage of the additional free time and it is subject to local country set-up for freetime and terminal storage fees and procedures.
[Read more](#)

Standard demurrage charges for your selected destination:

	Validity period (day)	Cost per day (USD)
Ho Chi Minh City, Vietnam Import Demurrage starts at discharge	1 - 12	Free
	13 - 15	20.00
	16 - 29	41.00
	30 +	57.00

Get additional demurrage freetime at discount. S

Select an option

- +3 days 6 (USD) per day/container
- +7 days 12 (USD) per day/container
- +10 days 12 (USD) per day/container

Select an option

Standard freetime: 12 days

Price **From USD 18.0** per container Add

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Buy more import freetime at [New Booking Stage](#)

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3. There are both of Demurrage and Detention items.
Select an option which would like to buy freetime extension, then click Add

Detention Freetime Extension

Add detention freetime for your booking and save up to 80% compared to the standard detention charges. This service offers you to purchase additional freetime for detention or combined Demurrage & Detention at the destination to increase your flexibility and gain control of your supply chain. This service is non-refundable regardless of actual usage of the additional free time.
[Read more](#)

Standard detention charges for your selected destination:

Validity period (day)	Cost per day (USD)
1 - 3	Free
4 - 7	11.00
8 - 14	20.00
15 - 29	41.00
30 +	57.00

Get additional detention freetime at discount. See offers in drop down below:

Additional detention days
Select an option

Standard freetime: 3 days

Price
From USD 7.0
per container

Add

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4. Freetime can be checked before submitting at Review booking

The screenshot shows the MAERSK booking system interface. At the top, there's a navigation bar with the MAERSK logo and various menu items like 'Prices', 'Book', 'Tracking', 'Schedules', 'Logistics solutions', and 'Manage'. Below the navigation bar is a progress indicator with five steps: 'Booking Information', 'Select sailing', 'Recommended services', 'Additional details', and 'Review booking'. The 'Review booking' step is currently active and highlighted with a yellow box. Below the progress indicator, the main heading is 'Review booking'. Underneath, there are three tabs: 'Booking information', 'Sailing selection', and 'Additional information'. The 'Price Details' section is highlighted with a yellow box and contains a 'Breakdown' section. A disclaimer text is present below the breakdown, stating that the charges type classification is for guidance only. At the bottom, a table is displayed with columns for 'Additional Services', 'Basis', 'Quantity', 'Currency', 'Unit price', and 'Total price'. The table lists two items: 'Freetime Extension (+4 days of detention)' and 'Freetime Extension (+3 days of demurrage)', both with a quantity of 1 and a total price of 15.00 and 18.00 respectively.

Additional Services	Basis	Quantity	Currency	Unit price	Total price
Freetime Extension (+4 days of detention)	Container	1	USD	15.00	15.00
Freetime Extension (+3 days of demurrage)	Container	1	USD	18.00	18.00

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Buy more Import freetime at [SI Submission](#)

1. Search the booking number and Click submit Submit Shipping instruction

The screenshot displays the MAERSK web application interface. At the top, the MAERSK logo is on the left, and navigation links for Prices, Book, Tracking, Schedules, Logistics solutions, and Manage are in the center. On the right, there are icons for language (EN), search, notifications, and user profile. Below the navigation, a link for 'Back to shipment overview' is visible. The main section is titled 'Shipment details' and features a search bar with a blue button labeled 'View details'. Below this, a summary card shows the B/L number (redacted), origin (Laem Chabang, TH, Departing 15 Jan 2024), destination (Haiphong, VN, Arriving 19 Jan 2024), and cargo details (11 x containers: Autoparts, car parts, v...). A horizontal menu below the summary card includes 'Summary', 'Documents', 'Containers & VGM', 'Parties', 'Charges', and 'Log'. The 'Summary' tab is active. Below the menu, there are two sections: '4 tasks to complete' and '1 document issued'. The '4 tasks to complete' section lists three tasks: 'Submit shipping instruction' (highlighted with a yellow box) due by 12 Jan 2024, 04:00; 'Submit VGM' due by 12 Jan 2024, 21:00; and 'Container gate in' due by 13 Jan 2024, 15:00. A 'View all tasks' link is provided. The '1 document issued' section shows a 'Booking confirmation' document issued on 22 Dec 2023, 09:32.

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2. Select an option of freetime extension and then purchase

* customers can now purchase only **Detention/Combined Detention** at this stage

The screenshot displays a web interface for managing shipping instructions. At the top, it shows the shipment details: 'Shipment: [redacted]', 'From Thailand 15 Jan 2024', and 'To Vietnam 19 Jan 2024'. Below this, there are navigation tabs for 'BoL: [redacted]', 'Document', 'Parties', 'Payers', 'Cargo and VGM', and 'Review'. The main content area is divided into two sections: 'Documents' and 'Freetime Extension'. The 'Documents' section has a 'Transport Document Receiver' field with a blue placeholder. The 'Freetime Extension' section is highlighted with a yellow border and contains the following information:

Detention		
Included Freetime	Containers	Select Additional days
28 days	1 × 20 Dry Standard	4 8 14
Total freetime	10 × 40 Dry High	
32 days		

Below the table, it states 'Save up to 40% from potential charges' and 'Total price 2,100^{USD}₀₀'. A 'Purchase detention extension' button is located at the bottom right of the 'Freetime Extension' section. At the bottom of the page, there is a 'Document Type' section with options for 'Waybill' and 'Bill of Lading'.

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2. Tick to reconfirm, and then Click "Confirm purchase"

* customers can now purchase only **Detention/Combined Detention** at this stage

Freetime Extension

Detention

i You're about to purchase 4 extra detention freetime extension days for 2,100.00 USD. The amount will be added on your invoice.

By accepting above you agreed to become a payer for the invoice, which would be send for the purchase of detention free days (Freetime Extension Contract)
Kindly note that once purchased, this charge for the Freetime Extension contract is non-refundable.

Total price 2,100^{USD}₀₀ Go back Confirm purchase

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Buy more Import freetime at [D&D Calculator](#)

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1. Go to Import Demurrage & Detention Widget & Input B/L no and Click View details

The screenshot displays the MAERSK Hub dashboard. The top navigation bar includes 'MAERSK', 'Prices', 'Book', 'Tracking', 'Schedules', 'Logistics solutions', and 'Manage'. The main content area is titled 'Welcome to your Hub' and features a 'Customise' button and a search bar for 'B/L or container no.' with a 'View details' button. The dashboard is divided into several sections: 'Outstanding tasks' (291 Submit shipping instructions, 259 Submit VGM), 'Shipment Overview' (904 Departing, 747 Arriving), 'Import Demurrage & Detention' (highlighted in yellow), 'Delivery Order', and 'Local Information'. The 'Import Demurrage & Detention' widget includes a 'Survey' button, a description of the product, a progress bar, and a 'View details' button.

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Buy more Import freetime at [D&D Calculator](#)

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2. Select pickup date or return date for calculate Demurrage or Detention charge. Confirm to purchase by clicking **“Purchase demurrage days”** or **“Purchase detention days”**

Shipment: Puerto Cortes, HN (1 December 2023) to Leixoes, PT (26 December 2023)

Average DnD charges for container: 1,131 USD | Shipments received DnD charges in Leixoes: 36%

Select for purchasing Demurrage

Storage charge & free days details
You can select a new 'Pickup date' to view storage charge applicable (as per the contract/ standard tariff).
Pick up location

Containers	Free Days	Last Free Date	Pickup date	Purchase days	Risk Level	Storage price Days X Rate
20 Dry Standard Various Commodities	5 days	30 Dec 2023 Estimated	04 Jan 2024	5 days	High risk	EUR 25.00 EUR 19.00 (-24%)
20 Dry Standard Various Commodities	5 days	30 Dec 2023 Estimated	04 Jan 2024	5 days	High risk	EUR 25.00 EUR 19.00 (-24%)

Total no. of containers: 2 | Total price* EUR 50.00
EUR 38.00

Purchase demurrage days

By accepting the terms above, you agree to become a payer for the invoice, which will be sent for the purchase of demurrage-free days (Freetime extension contract) and to make the payment for the invoice within 24 hours of receiving it. Kindly note that once purchased, this charge for the Freetime extension contract is non-refundable.

*Storage price displayed is initial estimate to this shipment based on selected pickup/delivery date. Your invoice will contain additional local tax or changes to these figures in accordance to [terms and conditions](#).

Shipment: Puerto Cortes, HN (1 December 2023) to Leixoes, PT (26 December 2023)

Average DnD charges for container: 1,131 USD | Shipments received DnD charges in Leixoes: 36%

Select for purchasing Detention

Detention charge & free days details
You can select a new 'Empty return date' to view detention charge applicable (as per the contract/ standard tariff).
Empty return location

Containers	Free Days	Last Free Date	Empty return date	Purchase days	Risk Level	Detention price Days X Rate
20 Dry Standard Various Commodities	21 days	18 Jan 2024 Estimated	24 Jan 2024	6 days	High risk	EUR 76.16 EUR 76.16 (-25.33%)
20 Dry Standard Various Commodities	21 days	18 Jan 2024 Estimated	24 Jan 2024	6 days	High risk	EUR 76.16 EUR 76.16 (-25.33%)

Total no. of containers: 2 | Total price* EUR 204.00
EUR 152.32

Purchase detention days

By accepting the terms above, you agree to become a payer for the invoice, which will be sent for the purchase of detention free days (Freetime extension contract) and to make the payment for the invoice within 24 hours of receiving it. Kindly note that once purchased, this charge for the Freetime extension contract is non-refundable.

*Detention price displayed is initial estimate to this shipment based on selected empty return date. Your invoice will contain additional local tax or changes to these figures in accordance to [terms and conditions](#).

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Buy more import freetime at [Delivery Order Stage](#)

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1. Search the booking number and request Delivery order

The screenshot shows the Maersk Hub dashboard. The top navigation bar includes the Maersk logo, 'Prices', 'Book', 'Tracking', 'Schedules', 'Logistics solutions', and 'Manage'. The main content area is titled 'Welcome to your Hub' and features a 'Customise' button and a search field for 'B/L or container no.' with a 'View details' button. A central banner promotes a survey to improve the hub. Below this, there are three main sections: 'Outstanding tasks' (9 shipping instructions, 3 VGM), 'Shipment Overview' (11 departing, 11 arriving), and 'Local Information' (links for Asia Pacific, Europe, India, Middle East and Africa, Latin America, and North America). The 'Delivery Order' section is highlighted with a yellow border and contains a 'Request' button and a search field for 'Enter B/L no. to search'. The 'Import Demurrage & Detention' section is also visible, offering up to 80% savings on D&D charges.

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Buy more import freetime at [Delivery Order Stage](#)

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2. Select a package of free time, Click on Continue to buy, Accept the terms and conditions and then Click on Buy now

Extend import free time

Demurrage Detention

Included free days, starts from discharge to gate-out **14 days**

Select additional days

Applies to

All containers (2)

4 BEST 7 10 14

Price JPY 39824.00
20% online discount JPY -7964.80

Total Price JPY 31859.20

Continue to buy demurrage

Extend import free time

Demurrage Detention

Included free days **14 days**

Select additional days

Applies to

All containers (2)

4 BEST 7 10 14

Price JPY 39824.00
20% online discount JPY -7964.80

Total Price JPY 31859.20

Continue to buy detention

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Buy more Import freetime at [Shipment Details](#)

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Search the B/L number => If you're one of the shipment parties, then you will be routed to Shipment details page.

The image displays a three-step process for purchasing import freetime extension:

- Step 1: Selection**
 - Extend import free time (Storage selected, Detention unselected)
 - Included free days, starts from discharge to gate-out: 5 days
 - Select additional days: 4 (BEST), 7 (selected), 10, 14
 - Applies to: All containers (1)
 - Price: GBP 324.00, 43.67% online discount, GBP -141.48
 - Total Price: GBP 182.52
 - Continue to buy demurrage
- Step 2: Confirmation**
 - Extend import free time (Storage selected, Detention unselected)
 - Included free days, starts from discharge to gate-out: 5 days
 - You're about to purchase 7 extra demurrage days for 182.52 GBP. This amount will be added on your invoice.
 - Terms and Conditions: By accepting you agree to:
 1. Be the payer for the invoice, which would be sent for the purchase of additional demurrage & detention free days (Freetime Extension Contract).
 2. Understand that Freetime Extension contract charge is non-refundable.
 - I accept the Terms and Conditions
 - Price: GBP 324.00, 43.67% online discount, GBP -141.48
 - Total Price: GBP 182.52
 - Buy now
 - Back
- Step 3: Order Confirmed**
 - Extend import free time (Demurrage selected, Detention unselected)
 - Included free days after discharge: 78 days
 - Order confirmed. Thank you for your purchase of 7 extra demurrage days for 182.52 GBP. You will receive an email with invoice information shortly.
 - An email has been sent to tim.rayers@maersk.com with a confirmation and receipt of this purchase. Please review your invoice in MyFinance for further details.

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Journey	What does it mean to end customer	Who can purchase
New booking Stage	At new booking stage	Booked by Party
SI Submission	<ul style="list-style-type: none"> - Customer can now purchase only Detention/Combined Detention at this stage - Only 3 options of freetime can be purchased => 4, 8, and 14 days. - The purchase will not be available after cargo is loaded. 	- Parties who can submit the SI will have this option available.
D&D Calculator	<ul style="list-style-type: none"> - Available from 15 days to 1 day before vessel arrival - Freetime extension can be purchased after containers are loaded 	Consignee, First notify party, Price owner, Release to party, Lawfull B/L holder, Inward forwarder, Import DND payer, Shipper, Booked by and Blanket approved Customer.
Delivery Order Stage	<ul style="list-style-type: none"> - Available from 15 days to 1 day before vessel arrival - Only for new D/O request 	Consignee, First notify party, Price owner, Release to party, Lawfull B/L holder, Inward forwarder, Import DND payer and Blanket approved Customer.
Shipment Details	<ul style="list-style-type: none"> - Available from 15 days to 1 day before vessel arrival - Only 4 options of freetime can be purchased => 4,7,10 and 14 days. 	Booking parties, Price owner, Shipper, Consignee, 1st Notify party and Release to party