

20th November 2017

FCL/LCL (Devanning) Process for Imports into Myanmar

Dear Valued Customer,

In order to serve you better and especially faster, we would once again to inform you for the FCL/LCL (Devanning) Process in order to align understanding and cooperation.

General:

Time Line: FCL/LCL (Devanning) allow to process at **1 DAY prior vessel arriving date**
Document Require:

- 1)LOI/REQUEST LETTER
- 2)LOAD PLAN

Current Process

- Customer contact our counter service to provide all in formation of LCL shipment to MCC/Maersk Line at the **same day** of document collection and make devanning fees

To be Process

- Customer provide all information of LCL shipment to MCC/Maersk Line **via e-Mail 1 day in advance** (During working hours *MON-FRI 08:30-17:00hrs*)

Please kindly send your information to us at:

- MCC shipment: mm.import@mcc.com.sg
- Maersk Line and Safmarine: MM.import@maersk.com

- Contact our counter service to make a **payment and collect the relate document on the next day**

Example : Vessel ETA 20-Nov,

19-Nov : Provide document to us via email

20-Nov : Payment and Pick up document at our office

Benefit

- Quicker & Faster provide document via e-Mail
- Reduce waiting time
- Reduce transportation time & cost

We thank you for your understanding and continued support. Should you have any questions, concerns or clarifications, you may reach out to your local MCC Transport & Maersk Line representatives.

Yours Faithfully,

Maersk Line Myanmar Ltd.

Maersk Line Myanmar Ltd.

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