

Maersk.com E-Booking Amendment

Updated
November 2020





Click "Tracking"

Logistics made easy

We make it easy to manage your shipments and logistics online. From finding a price and making bookings to submitting documents and tracking cargo.

Register and you will soon be able to manage your logistics online.

REGISTER NOW

LOGIN

Track shipments

 Enter a tracking ID

TRACK

Tracking results



Type Your Booking No.
Then Click "SEARCH"

- [About us](#)
- [Careers](#)
- [Maersk Growth](#)
- [News & advisories](#)
- [Sustainability](#)
- [Whistleblower](#)

- [Contact us](#)
- [Investors](#)
- [Press](#)
- [Procurement](#)
- [Support](#)

- [Terms & conditions](#)
- [Privacy policy](#)
- [Cookie policy](#)
- [Cookie preferences](#)

- [Point to point services](#)
- [Supply Chain and Logistics](#)
- [Transportation Services](#)
- [Vessel schedules](#)
- [Container sales](#)

Amend/Cancel Booking via Maersk.com

Customers are able to amend and cancel the booking via Maersk.com, please click the link to see the instruction;

- [Amend Booking](#)
- [Cancel Booking](#)

Amend Booking

[Back to overview](#)

Departing on

Arriving on

Shipment Binder

- Overview**
- Documents
- Containers
- Pricing
- Log
- Additional services

Place of receipt

Part of loading

Part of discharge

Place of delivery

Transit time

 [View detailed transport plan](#)

All prices are estimates only and subject to change without prior notice

Shipment no.

Booked by

Contract ID

Price Calculation Date

Product Type

Booked By Reference

Service Mode

Incoterms, Export Release ...

Click "AMEND BOOKING"

Actions

[Duplicate Booking](#)

[AMEND BOOKING](#)

[Cancel Booking](#)

[Cancel](#) [Close](#)



There will be Amendment Request page

Amendment Request

By making this amendment to your booking confirmation

After revising the details, click "REQUEST AMENDMENT" to proceed

Terms and Conditions provided on the date of the original SPOT

Booking Details

Contact person

Booked By Reference (Optional)

Send a copy of the amendments to below email:

Parties [Show Party Details](#)

Service Contract Number (Optional)

Schedule

Overview

REQUEST AMENDMENT

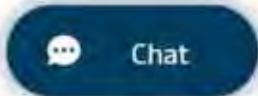
Container

Commodity

From (City, Country/Region)

To (City, Country/Region)

Edit shipment details



Amendment Request

By making this amendment request of the booking via our website, you agree to accept the Terms and Conditions provided on the date of the original SPOT booking confirmation

Booking Details

Contact person

Booked

Send a copy of the amendments to below email:

Parties

Service Contract Number (Optional)

Schedule

Overview

***** Important *****

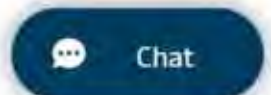
Before proceeding with all amendment requests, please click "Edit shipment details" first

Show Party Details

From (City, Country/Region)

To (City, Country/Region)

 Edit shipment details



Amend Booking

Please click the link to see the instruction for each amendment;

- [Change Service Contract No.](#)
- [Change ETD](#)
- [Edit CY Information \(CY Date/Depot/Note\)](#)
- [Change Locations \(From/To\)](#)
- [Edit Cargo Details \(Commodity/Container\)](#)
- [Change Price Owner](#)

Change Service Contract No.

Change Service Contract No.

Amendment Request

Booked By

From (City, Country/Region)

To (City, Country/Region)

Merchant Haulage(CY) Carrier Haulage(SD)

Merchant Haulage(CY) Carrier Haulage(SD)

Departure Date

Click "CONTINUE"

CONTINUE

Duplicate booking?

Speed up your booking process by duplicating your previous bookings.

[Duplicate booking](#)

Special Conditions

Cargo requires temperature control Cargo is dangerous

Commodity

Qty.

Container Type

Weight (kg)

Shipper-Owned Container

Commodity

Qty.

Container Type

Weight (kg)



Chat

Change Service Contract No.

Amendment Request

By making this amendment request of the booking via our website, you agree to accept the Terms and Conditions provided on the date of the original SPOT booking confirmation

Booking Details

Contact person

Booked By Reference (Optional)

Send a copy of the amendments to below email:

Parties

Service Contract Number (Optional)

Schedule

Overview

REQUEST AMENDMENT

Container

Edit shipment details



Chat

Please revise Service Contract no. on this field
**Service Contract no. can be revised before picking up the container(s)*



Change ETD

Change ETD

Amendment Request

Booked By

From (City, Country/Region)

To (City, Country/Region)

Merchant Haulage(CY) Carrier Haulage(SD)

Merchant Haulage(CY) Carrier Haulage(SD)

Departure Date

Click "CONTINUE"

CONTINUE

Duplicate booking?

Speed up your booking process by duplicating your previous bookings.

[Duplicate booking](#)

Special Conditions

Cargo requires temperature control Cargo is dangerous

Commodity

Qty.

Container Type

Weight (kg)

Shipper-Owned Container

Commodity

Qty.

Container Type

Weight (kg)

 Chat

Change ETD

Parties

Show Party Details

Service Contract Number (Optional)

Scenario 1 – System shows Schedule Selection
Please select your preferred ETD

Schedule



Departure	Arrival	Ocean Transit Time	Vessel / Voyage	
<input type="radio"/> 16 Nov	25 Dec	39 Days	MAERSK SKARSTIND / 047W	Show details and deadlines
<input type="radio"/> 16 Nov	27 Dec	41 Days	MAERSK SKARSTIND / 047W	Show details and deadlines
<input checked="" type="radio"/> 21 Nov	27 Dec	36 Days	JENS MAERSK / 047W	Show details and deadlines
<input type="radio"/> 23 Nov	01 Jan	39 Days	MAERSK SANTANA / 048W	Show details and deadlines

Show more schedules

Overview

REQUEST AMENDMENT

Container

Commodity

From (City, Country/Region)

To (City, Country/Region)

Edit shipment details

Container Details

Chat

Change ETD

Parties

Show Party Details

Service Contract Number (Optional)

Unfortunately we are not able to sail on the preferred sailing date. To change the vessel, you can request an amendment.

Schedule

Departure (from first load port)



Container Details

Show Container Details

Merchant haulage instructions

Please provide further information regarding merchant haulage. This information is required for approval.

Container

Commodity

Show Details

Overview

REQUEST AMENDMENT

From (City, Country/Region)

To (City, Country/Region)

 Edit shipment details

Scenario 2 – System shows Departure field
Please select the estimated departure date
(-3 days from your preferred ETD)



Edit CY Information
(CY Date/Depot/Note)

Edit CY Information
(CY Date/Depot/Note)

Amendment Request

Booked By

From (City, Country/Region)

To (City, Country/Region)

Merchant Haulage(CY) Carrier Haulage(SD)

Merchant Haulage(CY) Carrier Haulage(SD)

Departure Date

Click "CONTINUE"

CONTINUE

Duplicate booking?

Speed up your booking process by duplicating your previous bookings.

[Duplicate booking](#)

Special Conditions

Cargo requires temperature control Cargo is dangerous

Commodity

Qty.

Container Type

Weight (kg)

Shipper-Owned Container

Commodity

Qty.

Container Type

Weight (kg)

Chat

Edit CY Information (CY Date/Depot/Note)

deadlines

Show details and
deadlines

Show more schedules

Overview

REQUEST AMENDMENT

Container Details

Show Container Details

Click "Show All" for all containers, or
click "Show Details" for each container

Merchant haulage instructions

Please provide further information regarding merchant haulage. This information is required for approval.



Container	Commodity	Show All
-----------	-----------	----------

+ Edit haulage details		Show Details Apply to all
------------------------	--	------------------------------

+ Edit haulage details		Show Details Apply to all
------------------------	--	------------------------------

+ Edit haulage details		Show Details Apply to all
------------------------	--	------------------------------

To (City, Country/Region)

Edit shipment details

Equipment release time and place are to be confirmed by Maersk

Chat

Edit CY Information (CY Date/Depot/Note)

Merchant haulage instructions

Please provide further information regarding merchant haulage. This info

Customer can add/revise CY note on Haulage Instructions field

Container Commodity

[+ Edit haulage details](#)

[Apply to all](#)

Haulage instructions (optional)

[+ Create new release depot](#) [+ Edit a release depot](#)

Select release depot (optional)

Release reference (optional)

Release date

Release time

Click this drop down list to change CY Depot

Overview

[REQUEST AMENDMENT](#)

From (City, Country/Region)

To (City, Country/Region)

[Edit shipment details](#)

 Chat

Edit CY Information (CY Date/Depot/Note)

Merchant haulage instructions

Please provide further information regarding merchant haulage. This information is required for approval.

Container Commodity Hide All

+ Edit haulage details

Hide Details

Apply to all

Haulage instructions (optional)

+ Create new release depot + Edit a r

Select release depot (optional)

Click these fields to change
CY Date and Time

Release date

Release time

Remove

Overview

REQUEST AMENDMENT

Container

Commodity

From (City, Country/Region)

To (City, Country/Region)

✎ Edit shipment details

Chat

Edit CY Information (CY Date/Depot/Note)


Merchant haulage instructions

Please provide further information regarding merchant haulage. This information is required for approval.

Container

Click "Apply to all" to apply the changes to all containers

Hide All

 Edit haulage details

Hide Details

Apply to all

Haulage instructions (optional)

 Create new release depot  Edit a release depot

Select release depot (optional)

Release reference (optional)

Release date

Release time

 Remove

Overview

REQUEST AMENDMENT


Container

Commodity

From (City, Country/Region)

To (City, Country/Region)

 Edit shipment details

 Chat

Change Locations (From/To)

Change Locations (From/To)

From/To Location (including Service Mode)
can be changed from these fields

Amendment Request

Booked By

From (City, Country/Region)

To (City, Country/Region)

Merchant Haulage(CY) Carrier Haulage(SD)

Merchant Haulage(CY) Carrier Haulage(SD)

Departure Date

Special Conditions

Cargo requires temperature control Cargo is dangerous

Commodity

Qty.

Container Type

Weight (kg)

Shipper-Owned Container

Commodity

Qty.

Container Type

Weight (kg)

CONTINUE

Duplicate booking?



Speed up your booking process by duplicating your previous bookings.

[Duplicate booking](#)

 Chat

Change Locations
(From/To)

Amendment Request

Booked By

From (City, Country/Region)

To (City, Country/Region)

Merchant Haulage(CY)

Carrier Haulage(SD)

Merchant Haulage(CY)

Carrier Haulage(SD)

Departure Date

After amendment done, click "CONTINUE"
to go to the summary page

CONTINUE

Duplicate
booking?

Speed up your booking process by duplicating your
previous bookings.

[Duplicate booking](#)

Special Conditions

Cargo requires temperature control

Cargo is dangerous

Commodity

Qty.

Container Type

Weight (kg)

Shipper-Owned Container

Commodity

Qty.

Container Type

Weight (kg)

Chat

Edit Cargo Details (Commodity/Container)

Edit Cargo Details (Commodity/Container)

CONTINUE

Special Conditions

- Cargo requires temperature control
- Cargo is dangerous

Commodity	Qty.	Container Type	Weight (kg)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> Shipper-Owned Container			

Commodity	Qty.	Container Type	Weight (kg)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> Shipper-Owned Container			

Commodity	Qty.	Container Type	Weight (kg)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> Shipper-Owned Container			

+ Add another container type / commodity

Price Owner

- I am the price owner



Duplicate booking?

Speed up your booking process by duplicating your previous bookings.

[Duplicate booking](#)

Commodity, Container Quantity, Container Size/Type, and Cargo Weight can be revised from these fields

Chat

Edit Cargo Details (Commodity/Container)

CONTINUE

Special Conditions

- Cargo requires temperature control
- Cargo is dangerous

Commodity

Qty.

Container Type

Weight (kg)

Shipper-Owned Container

Commodity

Qty.

Container Type

Weight (kg)

Shipper-Owned Container

Commodity

Qty.

+ Add another container type / commodity

Price Owner

I am the price owner

Duplicate booking?

Speed up your booking process by duplicating your previous bookings.

[Duplicate booking](#)



The sum of Qty. will be equal to the amount of containers on this booking

Chat

Edit Cargo Details (Commodity/Container)

CONTINUE

Special Conditions

Cargo requires temperature control Cargo is dangerous

Click these checkboxes for Special Conditions Setting (REEF/DG)

Commodity Qty.

Commodity Qty.

Commodity Qty.

Container Type

Container Type Weight (kg)

Shipper-Owned Container

Container Type Weight (kg)

Shipper-Owned Container

+ Add another container type / commodity

Price Owner

I am the price owner

Chat

Edit Cargo Details (Commodity/Container)

CONTINUE

Special Conditions

- Cargo requires temperature control
- Cargo is dangerous

Commodity	Qty.	Container Type	Weight (kg)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Shipper-Owned Container

Commodity	Qty.	Container Type	Weight (kg)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Shipper-Owned Container

Commodity	Qty.	Container Type	Weight (kg)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>



+ Add another container type / commodity

Price Owner

I am the price owner

Duplicate booking?



Speed up your booking process by duplicating your previous bookings.

[Duplicate booking](#)

Click here to delete the unwanted cargo line

Chat

Edit Cargo Details (Commodity/Container)



CONTINUE

Special Conditions

- Cargo requires temperature control Cargo is dangerous

Commodity

Commodity

Commodity

Qty.



Container Type

Weight (kg)

Shipper-Owned Container

Shipper-Owned Container

[+ Add another container type / commodity](#)

Price Owner

I am the price owner

After amendment done, click "CONTINUE"
to go to the summary page

Duplicate booking?

Speed up your booking process by duplicating your previous bookings.

[Duplicate booking](#)



Chat

Change Price Owner

Change Price Owner

Shipper-Owned Container

CONTINUE

Commodity

Qty.

Container Type

Weight (kg)

Commodity

Qty.

Click to select/add Price Owner from the drop down list
**Price Owner can be revised before picking up the container(s)*

+ Add another container type / commodity

Price Owner

I am the price owner

Edit BL Address Add References

*Contract No field is moved to next page under price overview section

Chat

Change Price Owner

Commodity	Qty.	Container Type	Weight (kg)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Shipper-Owned Container

Shipper-Owned Container

CONTINUE

Duplicate booking?



booking process by duplicating your

Or, please select this box if you want to mark yourself as Price Owner
**Price Owner can be revised before picking up the container(s)*

Price Owner

I am the price owner

Edit BL Address Add References

*Contract No field is moved to next page under price overview section

Chat

Change Price Owner

Shipper-Owned Container

Commodity	Qty.	Container Type	Weight (kg)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

CONTINUE

After amendment done, click "CONTINUE" to go to the summary page



Commodity

+ Add another container type / commodity

Price Owner

I am the price owner

[Edit BL Address](#) [Add References](#)

*Contract No field is moved to next page under price overview section

Duplicate booking?

Speed up your booking process by duplicating your previous bookings.

[Duplicate booking](#)



Chat

Cancel Booking

[Back to overview](#)

Departing on

Arriving on

Shipment Binder

- Overview**
- Documents
- Containers
- Pricing
- Log
- Additional services

Place of receipt

Part of loading

Part of discharge

Place of delivery

Transit time

 [View detailed transport plan](#)

All calculations are given as approximate estimates only and subject to change without prior notice

Shipment no.

Booked by

Contract ID

Price Calculation Date

Product Type

Booked By Reference

Service Mode

Incoterms, Export Release ...

Click "CANCEL BOOKING"

Actions

[Duplicate Booking](#)

[Cancel Booking](#)

CANCEL BOOKING

[Cancel](#)  [Close](#)



Then, click "CANCEL NOW"

Cancelling booking

Select the reason and provide the comments (optional)

By making this Cancellation request of the booking via the date of the original SPOT booking confirmation



Cancellation Reason

Please Specify.. 

Feel free to provide additional comments

100 characters left

CANCEL NOW

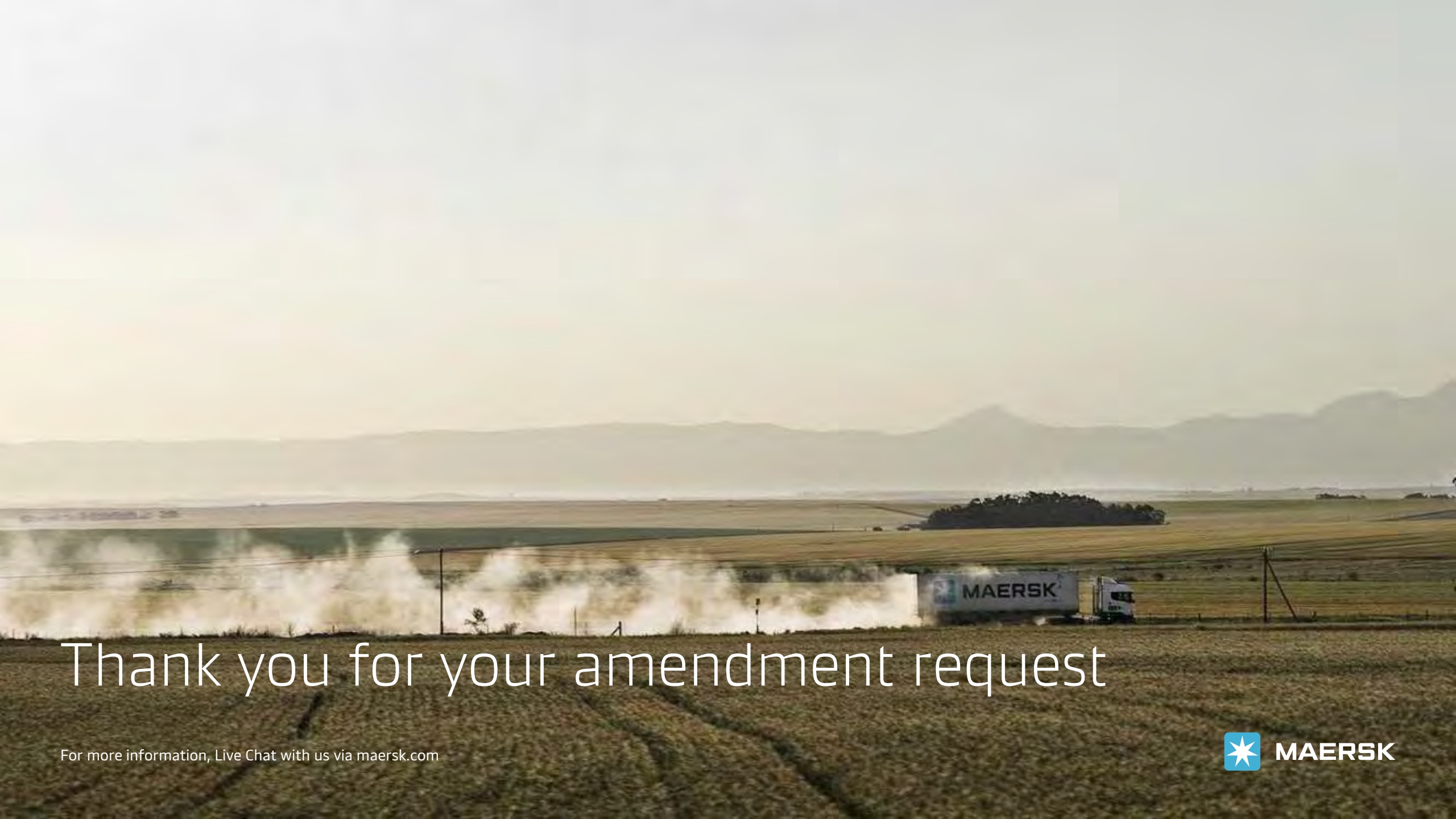
GO BACK



Chat

Note

- Average turn-time for Booking Amendment via Maersk.com is 1-2 working hours
- For below requests, please send the request to us via email
 - Split Booking
 - Combine Booking
 - Change the routing of vessel
- Please make sure that all details on Amendment Request page are correct before clicking "Request Amendment"
- To avoid any delay response, please **do not** provide any wording on Additional Comments field



Thank you for your amendment request

For more information, Live Chat with us via [maersk.com](https://www.maersk.com)

