

6 November 2023

Maersk A/S Advisory: Empty Container Return Process

To Our Valued Customers,

Thank you for using Maersk service. Here at Maersk, we are continuously striving to ensure that we provide the best service to our customers.

To ensure a smooth and fast transaction on empty return, we would like to share the process and guidelines for your reference.

For ICTSI / PRLI Depots, please use their online website : <http://cy.truckit.online>

For NCT-Caloocan kindly use www.webeir.net

For Pier16 (MNHPI) / ATI South and Subic please send an email to

Phpreadvise@maersk.com for preadvise and **Do not include** PH.Import@maersk.com

For Other locations please present your delivery order (DO) for empty return acceptance.

Note:

- Don't forget to remove DG sticker to avoid confusion with FCL.
- Do not proceed return if empty has damaged.
- Kindly remove/clean the trash/garbage inside the container.

For the latest update on empty returns depot schedule, you can now check it 24/7 at your most convenient time. Select Depot updates on link: <https://www.maersk.com/local-information/asia-pacific/philippines/local-solutions/inland-services>

In case of any questions, please do not hesitate to contact your local Maersk Line Customer Service Representative.

Main Number +63 282313126 / Toll Free Number +180011102911

Email: ph.export@maersk.com (Export) / ph.import@maersk.com (Import)

Sincerely,
Maersk A/S