



Customer Advisory

Finance Updates

10 August 2020

Dear Valued Customers,

As we adapt to the new normal, we have opened different payment options to make it easier for you to pay.

In using any of these options, please remember these important steps when making the payment:

1. Include the **Bill of Lading number**
2. Send us the **deposit slip or proof of payment**. Email addresses as follows:

Sealand	Philpaymentsinternational@sealandmaersk.com
MCC	Philpaymentsdomestic@mcctransport.com.ph
Credit Customers (Maersk/Sealand/MCC)	PhilPaymentsCredit@maersk.com
Maerskline	PH.Import@Maersk.com ; PH.Export@Maersk.com

3. Please include the correct institution code when making BDO payments:

MCC TRANSPORT SINGAPORE – 0430

MCC TRANSPORT PHILIPPINES – 0407

MAERSK FILIPINAS INC - 0404

When payment is posted, please expect to receive the **official receipt (OR) within 48 hours**. ORs will always be **named under the invoice party**.



What happens if you forget any of these steps?

Without the BL/invoice number and if you do not let us know you paid by sending the payment proof then:

- Your payment will **not be acknowledged and cannot be posted**.
- It will cause **delays** in issuing official receipts (ORs), bills of lading (BLs), or delivery orders (DOs).
- Your account may show up as having **outstanding payments**.

Should you have questions or concerns, please contact our Finance Department at 02-6899090.

We hope for your safety and good health.

Best Regards,

Finance Team
Sealand – A Maersk Company
Philippines