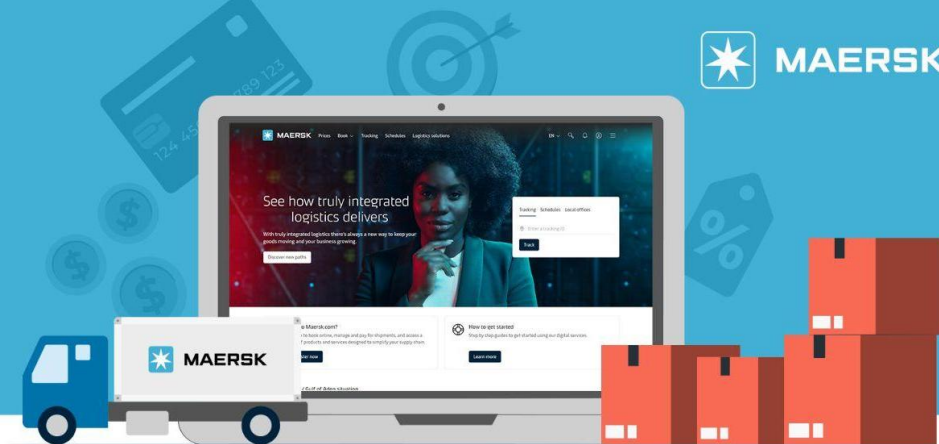


Improved Payer Selection



The **Improved Payer Selection** is a new enhancement on Maersk.com that makes it easier for customers to identify and select the correct payer when submitting Shipping Instructions. This feature provides greater clarity and enables a faster, more accurate payer selection.

What's the Benefit for Customers?

- More accurate identification and selection of the correct payer
- Reduced payer selection errors
- Better alignment between shipment party and invoice party
- Greater confidence when assigning charges during Shipping Instructions submission

What's new?

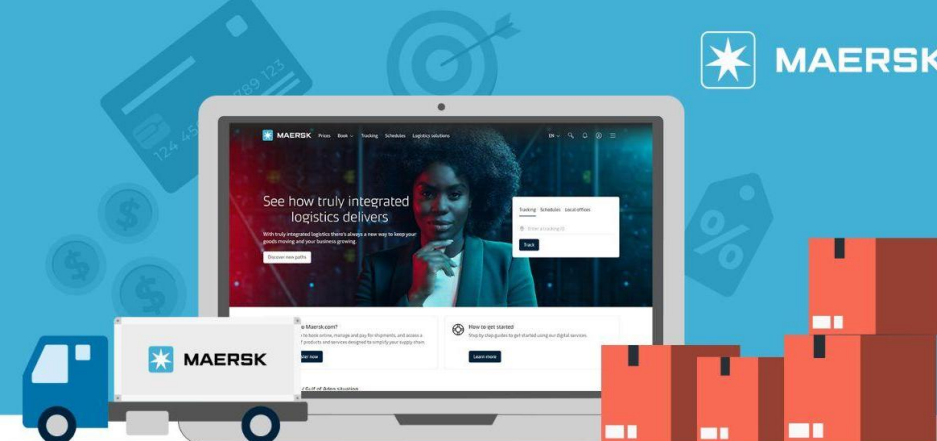
1. Enhanced Payer Details Display

Customers can now view complete invoice party details, including:

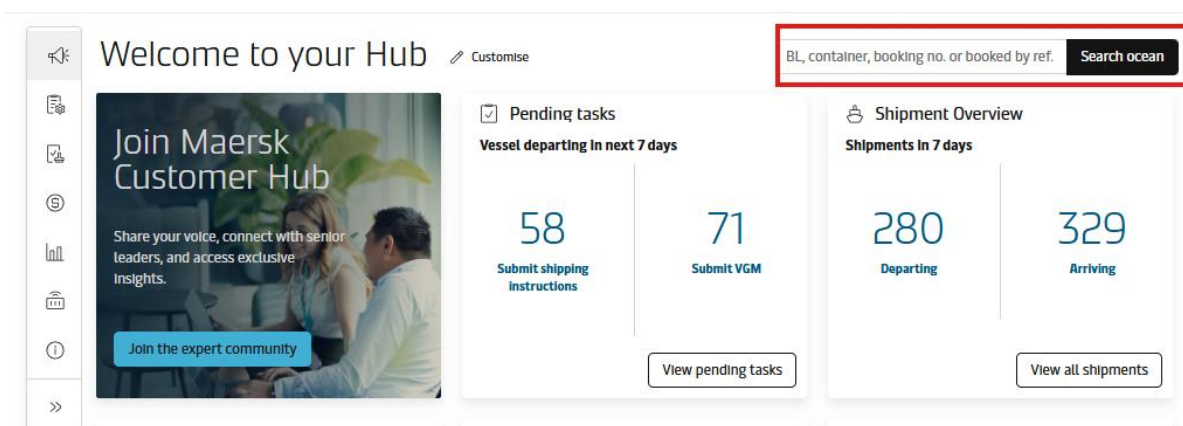
- Payer name
- Payer code
- Payer complete address

This update is visible in the **payer header section**, when submitting shipping instructions (SI) as per following steps:

Improved Payer Selection



- Enter the booking number in the field shown below on the Hub dashboard, then click "Search Ocean" to proceed with the search.



Welcome to your Hub [Customise](#)

BL, container, booking no. or booked by ref. [Search ocean](#)

Join Maersk Customer Hub
Share your voice, connect with senior leaders, and access exclusive insights.
[Join the expert community](#)

Pending tasks
Vessel departing in next 7 days

58 Submit shipping instructions	71 Submit VGM
------------------------------------	------------------

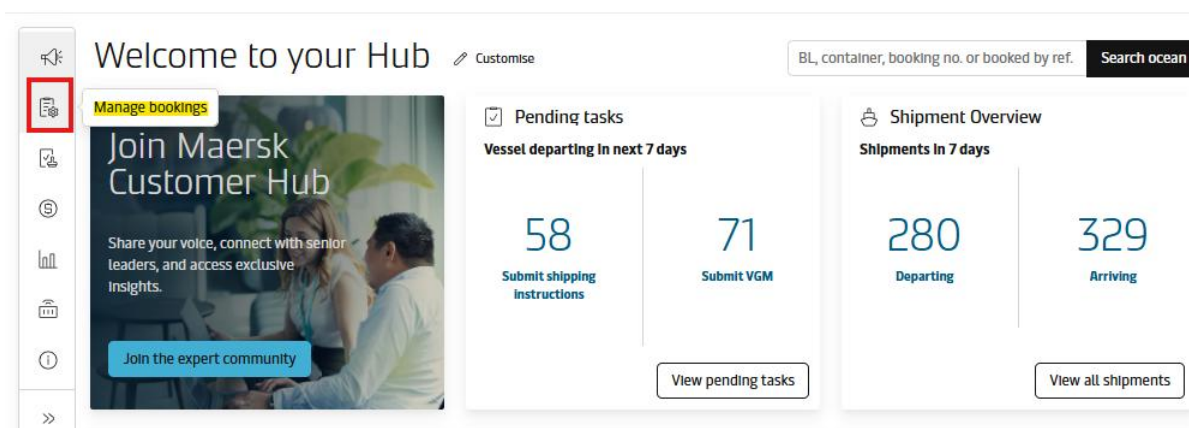
[View pending tasks](#)

Shipment Overview
Shipments in 7 days

280 Departing	329 Arriving
------------------	-----------------

[View all shipments](#)

Alternatively, you may go to "Manage bookings" to search for the required booking number.



Welcome to your Hub [Customise](#)

BL, container, booking no. or booked by ref. [Search ocean](#)

Manage bookings

Join Maersk Customer Hub
Share your voice, connect with senior leaders, and access exclusive insights.
[Join the expert community](#)

Pending tasks
Vessel departing in next 7 days

58 Submit shipping instructions	71 Submit VGM
------------------------------------	------------------

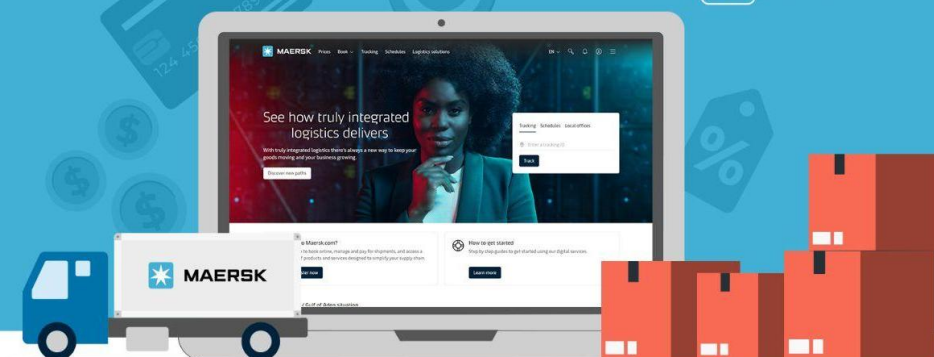
[View pending tasks](#)

Shipment Overview
Shipments in 7 days

280 Departing	329 Arriving
------------------	-----------------

[View all shipments](#)

Improved Payer Selection



- a) Click on "Submit Shipping Instruction".

Shipment details

BL number: [Track](#) [Duplicate](#) [Amend](#) [Cancel](#) Singapore, SG Callao, PE 1 x 20 Dry New (Without Batterie... [Add customs from USD 165](#)

[Depart Singapore, Singapore, SG](#) [Arrives Callao, Peru, PE](#)

[21 Jul 2026](#) [06 Sep 2026](#)

[Summary](#) [Documents](#) [Containers & VGM](#) [Parties](#) [Charges & Invoices](#) [Log](#)

4 tasks to complete

- [Submit shipping instruction](#) by 18 Jul 2026, 09:00 Due
- [Submit VGM](#) by 19 Jul 2026, 21:00 Due
- [Container gate in at PSA Singapore Terminal](#) by 19 Jul 2026, 21:00 Due

[View all tasks](#)

1 document issued

Booking confirmation
on 23 Jun 2026, 01:21 UTC

[Download](#)

Bill of Lading

BL is not yet issued

[BL will be available subject to payment and vessel departure.](#)

Watch this space for BL related updates.

- b) After completing the "Document" and "Parties" sections, you will proceed to the "Payers" section, where you can view the enhanced payer details display.

BoL: [Document](#) [Parties](#) [Payers](#) [Cargo and VGM](#) [Review](#)

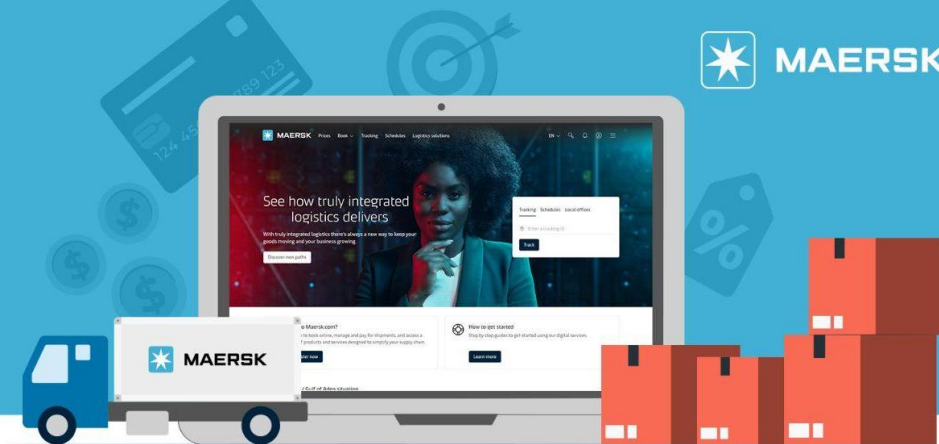
Payers

Do you want to display these charges and amounts on the bill of lading? ☐ No ☒ Yes

Step 1) Ensure your Payers are present:

Payer	Payer Code	Address	Invoice Reference (optional)
MAERSK LOGISTICS & SERVICES SINGAPORE PTE. LTD.	*****555	1, PAYA LEBAR LINK 13-01, PAYA LEBAR QUARTER (PLQ1) SINGAPORE 408533 Singapore	

Improved Payer Selection



2) Improved Payer Dropdown Experience

The payer dropdown has been enhanced to display complete invoice party details, allowing customers to easily view:

- Payer name
- Payer code
- Country name

This makes it much easier to distinguish between payers with the same or similar names across different countries.

This enhancement is also reflected in the payer dropdown during charge assignment. Following step c) above, you can view the improved payer dropdown.

Step 2) Assign Payers to charges:

Charge Types	Payment Terms ?	Payer	Payer Code	Invoice Reference ?
☒ All				
☐ Freight				
☐ Fossil Fuel Fee	☐ Prepaid ☐ Collect	Assign payer MAERSK LOGISTICS & SERVICES SINGAPORE PTE. LTD. - *****555, Singapore		
☐ Emergency Bunker Surcharge	☐ Prepaid ☐ Collect			