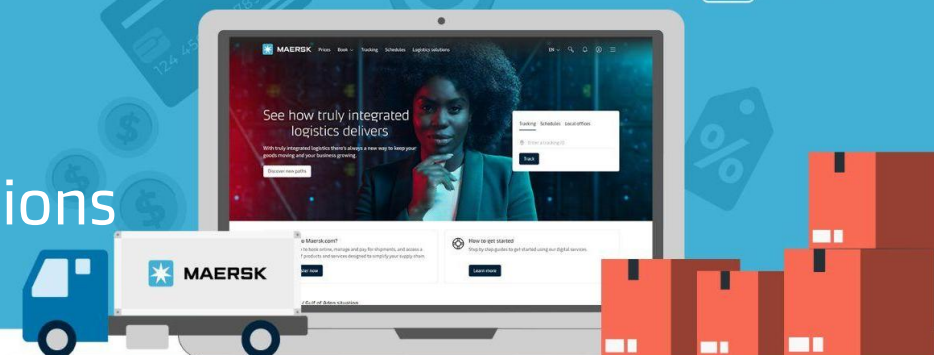


Transport Plan Change Notifications



What is a Transport Plan Change Notice?

When a booking is rolled and the transport plan changes, customers often need proof for planning purposes or to share updates with their own clients. Previously, they had to contact Maersk to request this document. Now, they can easily download it directly from the website!

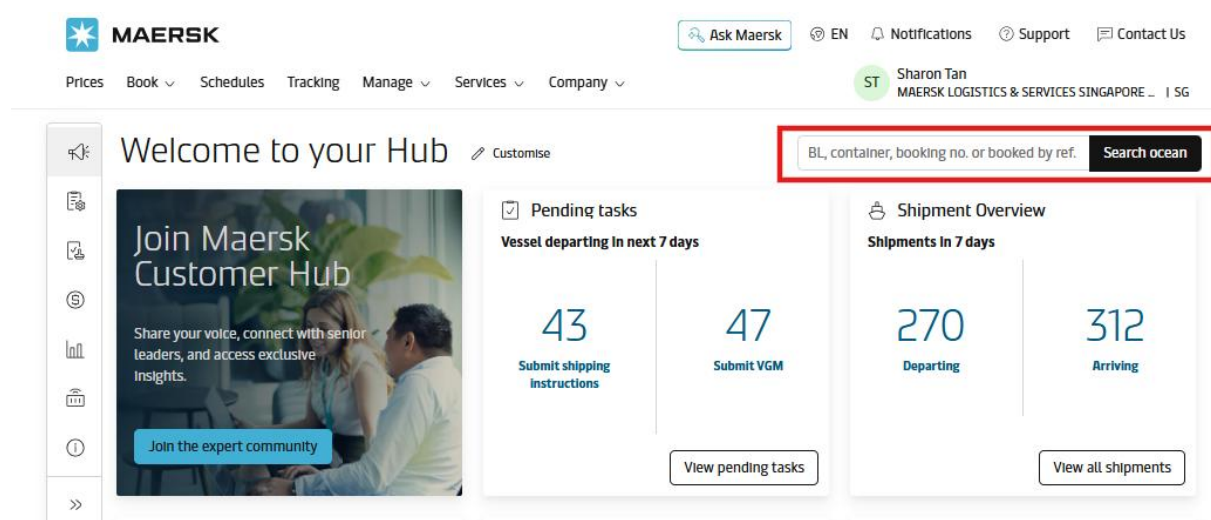
What does the Transport Plan Change Notice include?

- Booking number and Bill of Lading number
- Container count and container numbers
- Reason for change

How do we retrieve the Transport Plan Change Notice?

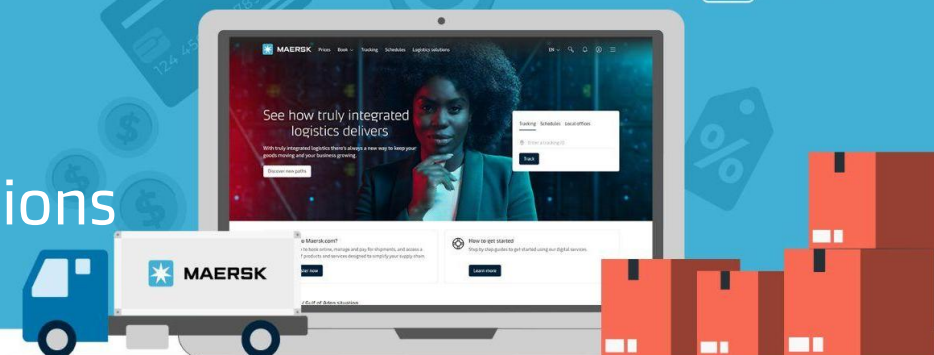
The Transport Plan Change Notice is displayed within the **Shipment Details** page on the website, allowing customers to quickly see and identify any transport plan changes that have occurred for a specific shipment.

1. After you have logged in, you will be brought to the Hub page. Enter the shipment number and click Search Ocean.



The screenshot shows the Maersk Customer Hub interface. At the top, there is a navigation bar with the Maersk logo, a search bar, and links for EN, Notifications, Support, and Contact Us. Below the navigation bar, there is a section for "Welcome to your Hub" with a "Customise" link. A red box highlights the search bar with the placeholder text "BL, container, booking no. or booked by ref." and a "Search ocean" button. The main content area features a "Join Maersk Customer Hub" banner, a "Pending tasks" section with a "Vessel departing in next 7 days" summary, and a "Shipment Overview" section with "Shipments in 7 days" summary. The "Pending tasks" section shows 43 "Submit shipping instructions" and 47 "Submit VGM". The "Shipment Overview" section shows 270 "Departing" and 312 "Arriving" shipments. There are buttons for "View pending tasks" and "View all shipments".

Transport Plan Change Notifications



- Under the Documents Issued section, locate the Transport Plan Change Notice and click on the Download button to download the document.



[Ask Maersk](#)
[EN](#)
[Notifications](#)
[Support](#)
[Contact Us](#)

[Prices](#)
[Book](#)
[Schedules](#)
[Tracking](#)
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ST Sharon Tan
MAERSK LOGISTICS & SERVICES SINGAPORE | SG

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Shipment details

BL, container, booking no. or booked by ref.

Search ocean

BL number:
[Track](#)
[Duplicate](#)
[Amend](#)
[Cancel](#)

Singapore, SG
Departs Singapore, Singapore, SG
06 Jul 2026

Batangas, PH
Arrives Batangas, Philippines, PH
12 Jul 2026

1 x 20 Dry
Polishes, creams Dangerous
[Add customs from PHP 6,100](#)

[Summary](#)
[Documents](#)
[Containers & VGM](#)
[Parties](#)
[Charges & Invoices](#)
[Log](#)

0 tasks to complete

Submit shipping instruction
by 04 Jul 2026, 11:00

✓

[Submit VGM](#)
by 05 Jul 2026, 23:00

✓

Container gate In at PSA Singapore Terminal
by 05 Jul 2026, 23:00

✓

View all tasks

3 documents issued

Verify copy
on 02 Jul 2026, 05:45 UTC

Download

Transport plan change notice New
This is a formal document outlining changes to transport plan.

Download

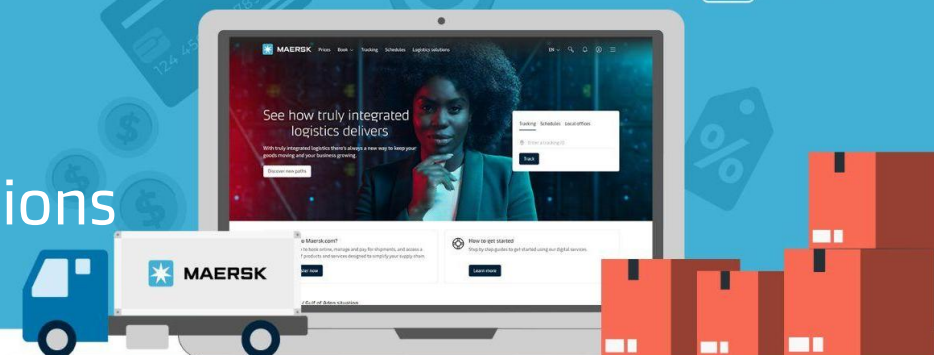
Booking confirmation
on 30 Jun 2026, 07:57 UTC

Download

Bill of Lading

BL will be issued to **MAERSK LOGISTICS & SERVICES SINGAPORE PTE. LTD.** subject to payment and vessel departure.
To change the details before BL issuance or to issue Bill of Lading to another party
[Amend verify copy](#)

Transport Plan Change Notifications



3. Below is a sample of a Transport Plan Change Notice.



TRANSPORT PLAN CHANGE NOTICE

Date: 2026-07-05 08:02 UTC

Dear Customer,

Please be informed that your transport plan has been adjusted for the following shipment:

Bill of Lading:

Booking Number:

Container Count: 1 container

Reason for the change: As a result of an unforeseen operational constraint, your shipment has now been replanned to the next available vessel. Your new ETD from PSA Singapore Terminal, Singapore, SG is 06 Jul 2026, 17:00 on DALLAS EXPRESS and ETA to Batangas port, Batangas, PH is 12 Jul 2026, 04:00 on DALLAS EXPRESS.

Intended Transport Plan

From	To	Mode	Vessel	Voy No.	ETD	ETA
PSA Singapore Terminal	Batangas port	MVS	DALLAS EXPRESS	627N	2026-07-06 17.00.00	2026-07-12 04.00.00

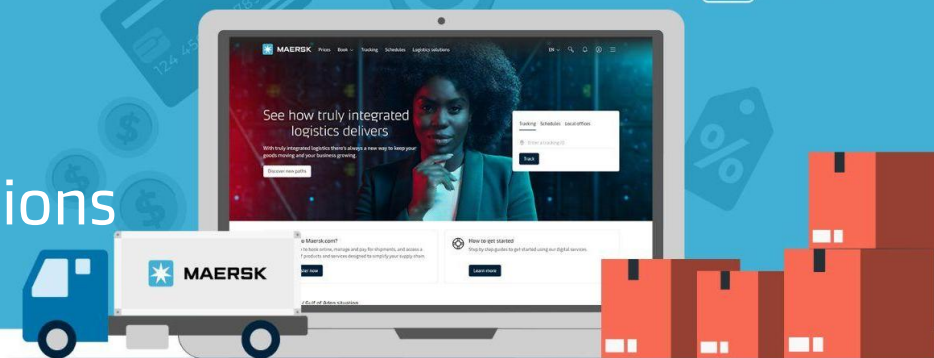
We regret any unexpected changes and apologise for any inconvenience this may cause.

To stay informed in real time, we recommend tracking your shipment via www.maersk.com and subscribing to automatic notifications of Transport Plan Change, where you will receive updates on the estimated departure and arrival dates.

For any additional inquiries, please contact our service department. You can find information for your local office www.maersk.com/local-information.

Container Number:

Transport Plan Change Notifications



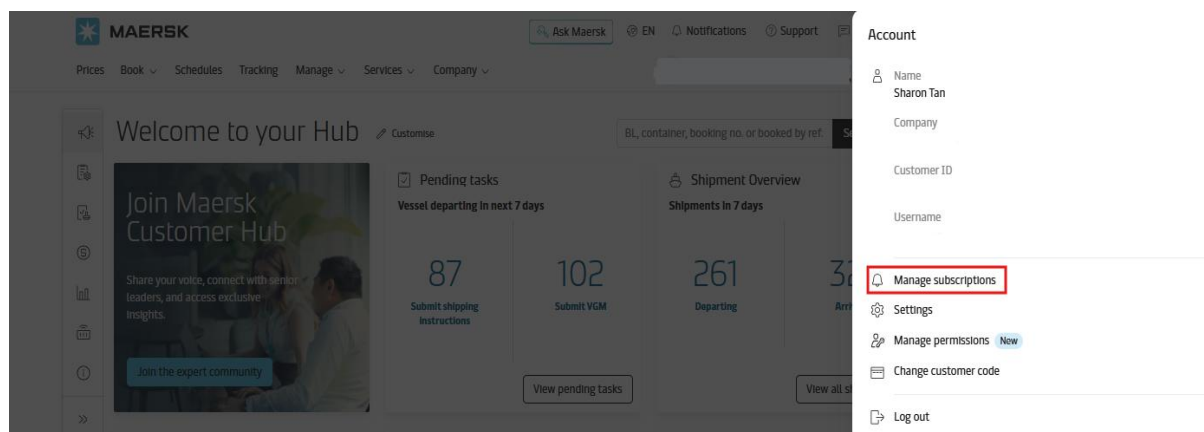
What are Transport Plan Change notifications?

A Transport Plan Change notification is an automated email alert from Maersk that proactively sends emails to customers whenever there are changes to their shipments. It could be

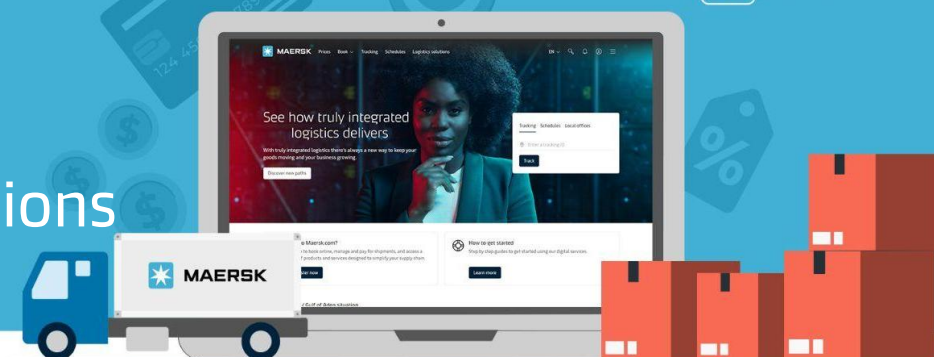
- Estimated Time of Arrival (ETA) changes
- Estimated Time of Departure (ETD) changes
- Vessel and voyage changes
- Port and terminal changes

How to subscribe to Transport Plan Change notifications?

1. After you have logged in, click on Account, followed by Manage Subscription



Transport Plan Change Notifications



2. Scroll to the bottom of the web page and click on Subscribe here

Manage subscriptions

Details to receive notifications

Email id

How would you rate your experience creating/editing a notification today? *

☐
☐
☐
☐
☐

Submit

Select which events you'd like to receive notifications.

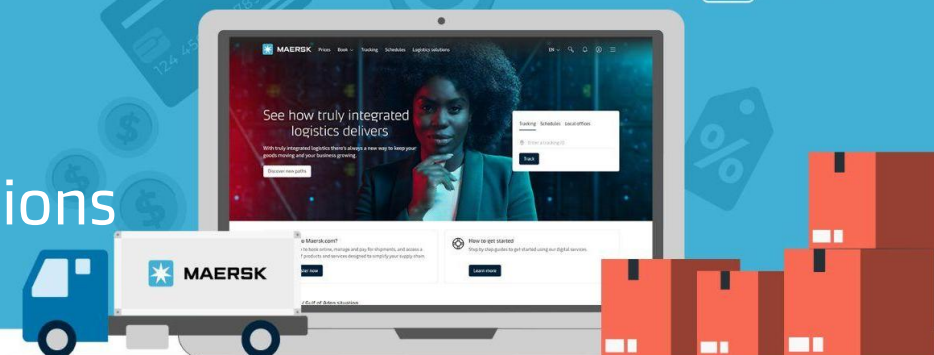
Events	Subscription on/off
Invoices & payments (Ocean and D&D) Not subscribed	Off ☐
Gate-in to Customer/Maersk Facility ⓘ Not subscribed	Off ☐
Gate-in to Port/Terminal ⓘ Not subscribed	Off ☐
Load Not subscribed	Off ☐
Discharge Not subscribed	Off ☐
Gate-out from Port/Terminal ⓘ Not subscribed	Off ☐
Gate-out from Customer/Maersk Facility ⓘ Not subscribed	Off ☐

☒ Bill of Lading
☒ Arrival Notice
☒ **Transport Plan Changes**

You will be redirected to the old Notification page

Subscribe here

Transport Plan Change Notifications



3. Click on Redirect

We are reshaping the experience for Notifications ×

Please click the redirect button to navigate to the old Notifications page to access the subscriptions listed below, or click stay here button to stay on the current Subscription Manager page.

- Bill of Lading
- Arrival Notice
- **Transport Plan Changes**

Stay here

Redirect

4. Click on Create new notification



Ask Maersk

EN

Notifications

Support

Contact Us

Prices Book Schedules Tracking Manage Services Company

[← Back to Notification settings](#)

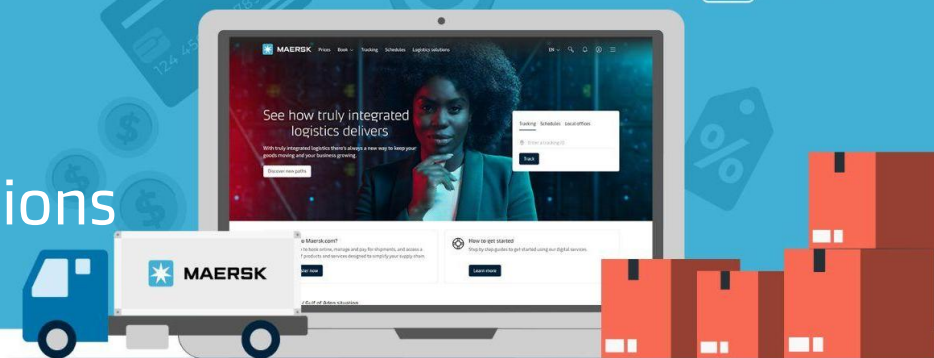
Create notifications for others

+ Create new notification

All notifications

Latest

Transport Plan Change Notifications



5. Select Transport plan changes and click on Continue


MAERSK

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Create notifications for others

Create new notification

Select the type of notification you would like to receive.

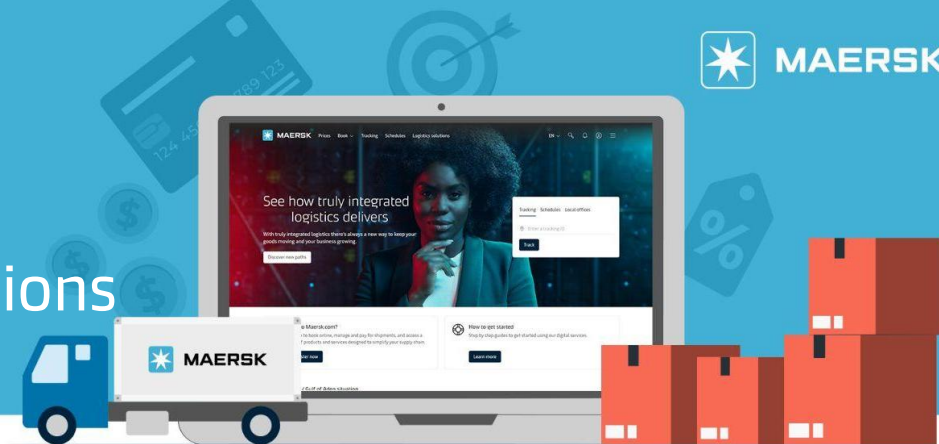
☒ **Transport plan changes** ⓘ

☐ Bill of lading ⓘ

☐ Arrival notice ⓘ

[Cancel](#)
[Continue](#)

Transport Plan Change Notifications



- Select the type of Transport Plan changes you would like to receive notifications for. You may check one or multiple options. Use the dropdown to set the minimum ETA/ ETD change days. Enter your email address.


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[EN](#)
[Notifications](#)
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[Contact Us](#)

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[Company](#)

[Back to Notification settings](#)

Create notifications for others

[Notification type](#)

Transport plan notifications

Select which type of transport plan changes you would like to receive notifications for

☒ Estimated time to arrival (ETA)
Minimum ETA Change
1 Day

☒ Estimated time of departure (ETD)
Minimum ETD Change
1 Day

☒ Vessel and voyage

☒ Port and terminal

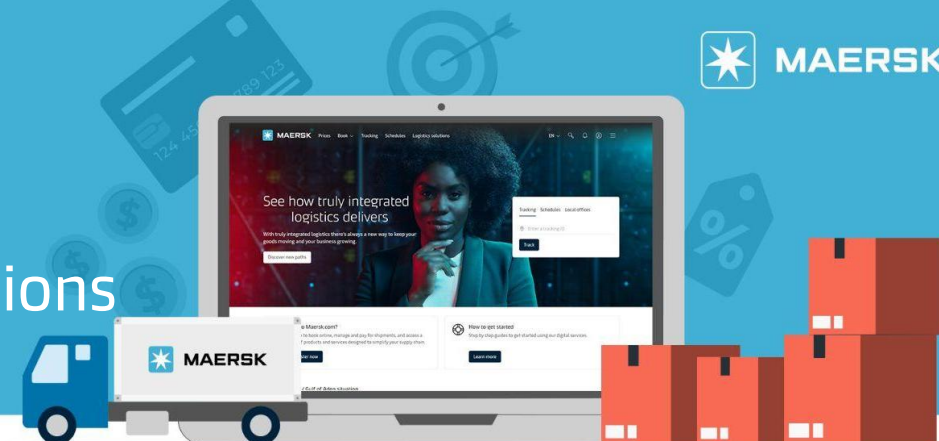
Email Details

Enter these mandatory details for your email notification.

Email address

Language ⓘ
English

Transport Plan Change Notifications



- You may choose how often you wish to receive the alert notifications. You may also specify additional filters if you are only looking at shipments out or into a specific country by clicking on the dropdown.

Frequency

☒ Once a day on:

☒ Monday

☒ Tuesday

☒ Wednesday

☒ Thursday

☒ Friday

☒ Saturday

☒ Sunday

☐ Every 4 hours

☐ Every 12 hours

Additional filters

You can refine your notifications using the following filters

Location

Please note that notifications will be sent based on Impacted shipments from any of the "From" countries to any of the "To" countries.

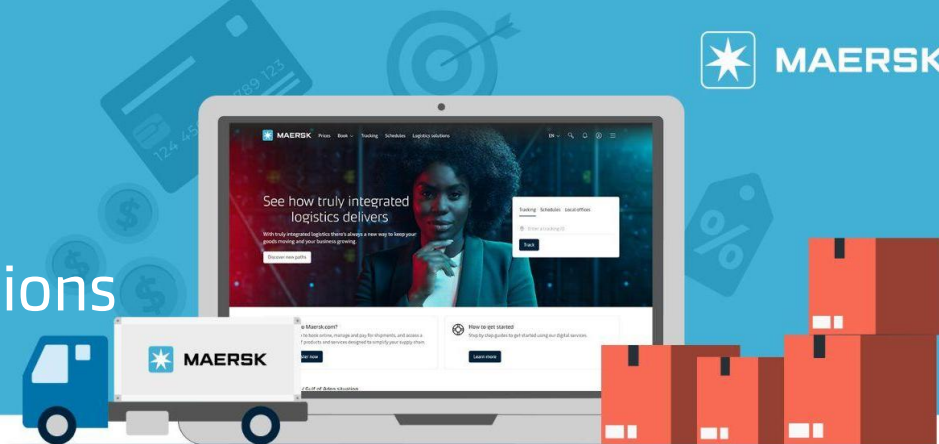
From

All countries

To

All countries

Transport Plan Change Notifications



- The last step would be to select the role of the user. If you are always the Booked by party, choose Booked by, then click on Create.

☒ My company

Receive notifications only for shipments where my company plays the following role(s). [Click here to find out more about each role.](#)

- | | | |
|---|--|---|
| ☒ Booked by | ☒ Price Owner | ☒ Outward forwarder |
| ☒ Shipper | ☒ First notify party | ☒ Inward forwarder |
| ☒ Consignee | ☒ Release to | |

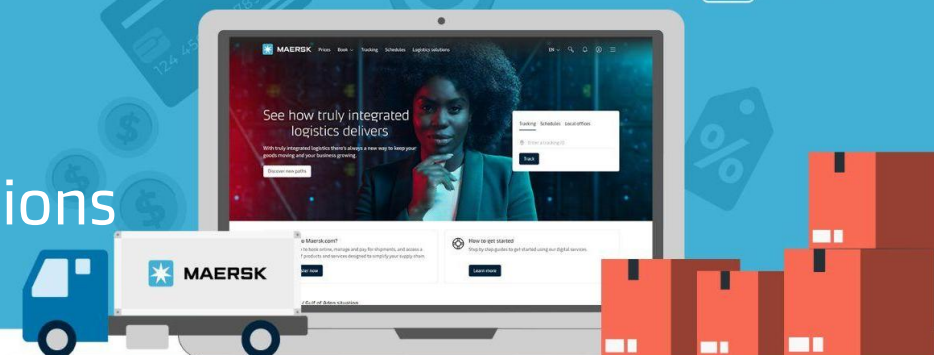
☐ My bookings

Cancel

Create

Congratulations! You have successfully set up Transport Plan Change notifications!

Transport Plan Change Notifications



Here is a sample email notification showing the updated Transport Plan, with changes highlighted for better visibility and clarity.



[Your shipments](#) | [Unsubscribe](#)

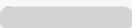
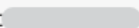
Your transport plan changes

Hello from Maersk,

Please be informed that your transport plan has been adjusted for the following shipment(s). We regret any unexpected changes and apologise for the inconvenience it may cause. For more details, please refer the **changes highlighted** for each shipment and click on the shipment link(s) to know more.

This is for your information and we would like to remind you to update any related documentation if needed (example: customs documents, health certificates, etc.).

Download the spread sheet attached to this email for more details on all the shipments.

Bill of Lading:  Booking Number: 		Reason for the change: The transport plan of your shipment is revised due to changes in schedule of vessel
Origin Singapore, SG, PSA Singapore Terminal 06 Jul 2026, 02:00 (ETD) was 04 Jul 2026, 07:00 (ETD) Maersk Wallis	Destination Newark, US, Apm Terminal - Berth 88 E425 16 Aug 2026, 19:00 (ETA) BASLE EXPRESS	View: Cut off dates Download: Revised Booking Confirmation
Container(s): SEKU4442771		