

April 21st 2026**UPDATE- New Weight Discrepancy Fee (WDF) Timeline & Pre-Notification Service**

Dear Customer,

Following our continued efforts to enhance safety of our operations and to provide greater accuracy and help you avoid unnecessary costs, we are updating our Weight Discrepancy Fee (WDF) process effective 7th May 2026.

What is changing?

We are shifting the WDF application timeline from the initial Shipping Instruction (SI) stage to the **Cut Off Date** (SI/VGM Deadline whichever is later). To support this, we are introducing a **Pre-Notification Service** to alert you of any mismatches early.

How the Pre-Notification Service Works:

- **New Pre-Notifications:** You will now receive an alert if a weight discrepancy is detected between your Initial SI and your Cut Off Date.
- **Correction Window:** This gives you the opportunity to verify and correct weight data **before** the Cut Off Date.
- **Finalized Billing:** Charges will only be applied at the Cut Off Date if the discrepancy remains uncorrected.
- **Important Condition:** Pre-notifications are only triggered for SIs submitted **before** the Cut Off Date. If an SI is submitted **on or after the Cut Off Date** and a weight discrepancy is found, the WDF charge will be applied immediately without Pre-notification.

The WDF is applicable to each container where:

1. The difference (positive or negative) between the VGM weight (shipper/terminal) and SI Weight is greater than 3,000 KGS for DRY, REEFER, OPEN TOP & FLAT RACK etc. containers and 5,000 KGS for TANK only.
 - Discrepancies will be measured post Cut Off Date.
 - SI Weight is equivalent to cargo weight + container tare weight (auto generated when container is linked).
 - Declare cargo weight and container tare weight separately during SI/Amendment submission.
2. The VGM weight (shipper/terminal) is greater than the maximum gross weight of the container, (as per CSC plate (Max Payload + Tare weight)).
3. The VGM weight (shipper/terminal) is lesser than container tare weight.

Action Required:

To maintain operational safety and avoid WDF charges:

1. **Submit Early:** Provide your Shipping Instructions well ahead of the deadline to benefit from the pre-notification service.
2. **Monitors Alerts:** Review any pre-notifications regarding weight discrepancies.
3. **Corrects Data:** Submit updated instructions or corrections **prior to the Cut Off Date.**

No other action is required. This procedural update is designed to reduce last-minute adjustments and improve billing predictability.

Should you have any questions or require further information, please do not hesitate to contact your local Maersk representative or reach out via [Maersk.com](https://www.maersk.com).

Thank you for your continued partnership, our teams are always standing by to assist whenever possible.