

## **Customer Advisory**

## **Update on Weight Discrepancy Fee (WDF)**

September 18, 2024

Dear Customer,

Following our ongoing efforts to improve operational safety and network reliability, we would like to inform you of the updated rules and regulations regarding to weight discrepancy and consequences of non-compliance.

Effective from PCD (Price Calculation Date) **15th Oct 2024**, all origins will be subject to the following Weight Discrepancy Fee (WDF), where:

- **1.** The difference (positive or negative) between the declared VGM and "Cargo Weight declared in Shipping Instruction plus Container Tare Weight" is greater than **3000 kgs**.
- 2. The declared VGM is greater than the Max Gross Mass (Max Payload + Container Tare Weight) as per CSC plate of the container
- 3. The declared VGM is less than tare weight of the container

The WDF of USD 300 will be applicable per container, if any of the above scenario happens, regardless of VGM cut off time.

These changes are part of our continuous efforts towards boosting safety and ensuring compliance to international shipping rules and regulations. The accuracy of weight during our operations is crucial to better prevent incidents and protect cargo on board vessels.

Should you have any queries or further information, please do not hesitate to contact our local Maersk representative.

Yours sincerely, Maersk Vietnam