



Subject: Secure Chain for the port of Rotterdam

Dear customers,

The Secure Chain is a secure and reliable way to release and collect deepsea containers in the port of Rotterdam. Maersk Line has also committed to this widely supported initiative by the authorities and the business community. **With the introduction of the Secure Chain, the PIN code is fully eliminated from the collection process.** In the Secure Chain, the authorisation to collect a container is digitally transferred from one logistics party to the next. The result is a closed logistics chain that solely comprises authorised parties.

Start receiving your release from Maersk Line through the Secure Chain. You need to make sure that you and your chain are ready for participation. Below, we will explain step by step what we expect on your part.

A brief explanation of how the Secure Chain works

Step 1: In the Secure Chain, you receive your authorisation to collect your import container via Portbase, the Port Community System of the Dutch ports. This means we will no longer send you a PIN code by e-mail.

Step 2a: You transfer this authorisation to collect the container to your inland operator (truck, train, inland shipping) via Portbase.

or

Step 2b: You use Portbase to transfer the authorisation to collect the container to the party that handles the cargo on your behalf (e.g. your forwarder or logistics service provider). This party next performs the action described under 2a.

Step 3: The designated inland operator (truck, train, inland shipping) pre-notifies its arrival at the terminal via Portbase or transfers this authorisation to another inland operator operating on its behalf, which next performs the pre-notification. After this, the container can be collected at the terminal.

What we ask of you now

1. Subscribe to the Portbase service [Cargo Controller](#) (paid, with more options) or [Cargo Release Manager](#) (free of charge) as soon as possible. The service you select allows us to provide you with the authorisation to collect the container and enables you to transfer this authorisation to the next link (to your forwarder/logistics service provider or directly to the inland operator). Should you have any further questions about the required Portbase service(s), please refer to [this webpage](#). Here you can also sign up for an online demo.

2. Inform your next link in the chain about the Secure Chain:



- If another party (your forwarder or logistics service provider) handles the cargo on your behalf, it must subscribe to the Portbase service Cargo Controller or Cargo Release Manager (just like you). Ask your forwarder/logistics service provider to also notify the inland operator that your containers are being handled in the Secure Chain.

- All inland operators (truck, train, inland shipping) already make use of Portbase via the service [Hinterland Container Notification](#). Your inland operator will automatically receive the authorisation forwarded by you (or your forwarder/logistics service provider) to collect the container from the terminal in this service. Using this service, your inland operator next submits a pre-notification to the terminal.

3. When all parties in your chain are ready to work via the Secure Chain, **you notify us of this in the service Cargo Controller or Cargo Release Manager. You do this by entering your customer code (Maersk SCV code).** From that moment on, we will actually migrate you.

Important to know

1. You will continue to receive the delivery order from us in the customary manner, but without a PIN code.
2. Do you book through other shipping lines as well? Almost all shipping lines that call at Rotterdam participate in the Secure Chain. However, their connections to the Secure Chain may be realised at different times. Each shipping line will individually notify you of this.

Together, we make our logistics more secure and reliable! You will find more detailed information on how the Secure Chain works on this website:

www.secure-chain.eu

This website is continuously updated and expanded. Be sure to also tell your chain partners about it.

If something is still unclear you can contact your local Maersk Line agent for more information. Thank you in advance for your cooperation.

With kind regards,