



## Credit Card-Demurrage Payment Option

For Maersk Inc, A P Moller-Maersk A/S

---

- Visa & MasterCard only cards accepted
- Convenient and easy
- Credit Card information is not retained by Maersk
- **Can ONLY be used to pay for Maersk Detention & Demurrage**
- **Completed over the phone**
  - o Call: 1-800-321-8807 – Option #5, Option 1 for Detention & Demurrage

### Please have the following information ready when you call:

- Your company Name
- Bill of lading Number
- Container Number
- Complete Credit Card Information
  - o Name as listed on the credit card
  - o Expiration Date of credit card
  - o Security code for credit card (ie: CVV)
  - o Billing address of credit card
  - o Phone number and email address

Maersk.com is full of tools designed to enhance your customer experience, including demurrage and detention. You can even view your LFD or find the current demurrage charges for a shipment. Navigate <https://www.maersk.com/support/website-guide> for more information.

\*\*If you have further questions or concerns, please contact the Demurrage Services at 1-800-321-8807, Option 5, Option 1 or [US.CUSTOMEREXPERIENCE@MAERSK.COM](mailto:US.CUSTOMEREXPERIENCE@MAERSK.COM) \*\*